

BACP PUBLIC VEHICLE LICENSING FACILITY HOURS:

8:30 a.m – 4:30 p.m. Monday–Friday

- **Licensing Walk-In Service 8:30 a.m. – 11:30 a.m.***
- **Appointments Only 11:30 a.m – 4:30 p.m.**
- **Make appointments at [Chicago.gov/PublicVehicles](https://chicago.gov/PublicVehicles)**

**BACP reserves the right to schedule appointment only dates to manage customer flow. Check BACP's webpage for updates.*

BACP offices & facilities are CLOSED on the following City of Chicago Holidays

Monday, January 1, 2024 - New Year's Day

Monday, January 15, 2024 - Dr. Martin Luther King Jr.'s Birthday

Monday, February 12, 2024 - Lincoln's Birthday

Monday, February 19, 2024 - Washington's Birthday

Monday, March 4, 2024 - Pulaski Day

Monday, May 27, 2024 - Memorial Day

Wednesday, June 19, 2024 - Juneteenth Day

Thursday, July 4, 2024 - Independence Day

Monday, September 2, 2024 - Labor Day

Monday, October 14, 2024 - Columbus Day

Monday, November 11, 2024 - Veterans Day

Thursday, November 28, 2024 - Thanksgiving Day

Wednesday, December 25, 2024 - Christmas Day

Wednesday, January 1, 2025 - New Year's Day

Resources, forms, & information at [Chicago.gov/PublicVehicles](https://chicago.gov/PublicVehicles)

The City of Chicago's Department of Business Affairs and Consumer Protection (BACP) ensures Chicago's public passenger vehicles are safe, reliable and provide residents and visitors positive transportation options. BACP is committed to providing accessibility for all individuals, including people with disabilities.

Public Vehicle Division Operations:

- Schedule an appointment for service at the BACP Public Vehicle Licensing Facility at [Chicago.gov/PublicVehicles](https://chicago.gov/PublicVehicles)
- Rules governing City of Chicago public vehicles and public chauffeurs are available at [Chicago.gov/PublicVehicles](https://chicago.gov/PublicVehicles)