



2014 IMPORTANT WEB SITES AND TELEPHONE NUMBERS

Plan Eligibility and Benefit Coverage	City of Chicago Benefits Service Center	www.cityofchicagobenefits.org	1-877-299-5111	
Medical Plans				
PPO Plan			1-800-772-6895	(For Claims Processing) 300 East Randolph Street Chicago, IL 60601-5099
Blue Advantage HMO	Blue Cross Blue Shield of Illinois	www.bcbsil.com	1-800-730-8504	
Medical Plan Prescriptions				
Blue Advantage HMO	Blue Cross Blue Shield of Illinois	www.bcbsil.com	1-800-423-1973	(For Claims Processing) 300 East Randolph Street Chicago, IL 60601-5099
PPO Plan	CVS Caremark	www.caremark.com	1-866-748-0028	(For Mail Order Prescriptions) P.O. Box 94467 Palatine, IL 60094-4467 (For Claims Processing) P.O. Box 686005 San Antonio, TX 78268-6005
Medical Plan Advisor				
PPO Plan	Telligen	http://telligen.qualitrac.com	1-800-373-3727	1776 Westlakes Parkway West Des Moines, IA 50266-7771
Dental Plans				
Dental HMO & Dental PPO	BlueCare Dental	www.bcbsil.com/cityofchicago	1-855-557-5487	(For Claims Processing) P.O. Box 23059 Belleville, IL 62223-0059
Vision Care Benefits				
PPO Plan	Davis Vision	www.davisvision.com	1-888-456-8758	175 East Houston Street San Antonio, Tx 78205
Blue Advantage HMO				
Flexible Spending Account				
	PayFlex (FSA)	www.HealthHub.com	1-800-284-4885	Flex Dept PO Box 3039 Omaha, NE 68103-3039
Life Insurance Plans				
Term Life Insurance	Prudential Insurance Company of America	www.prudential.com	1-800-778-3827	PO Box 13676 Philadelphia, PA 19176 Attn: Rebecca Wanner
Universal Life Insurance	MetLife Underwritten by TexasLife	http://empben/CityofChicagoUL/Welcome.html	1-800-638-6855	2650 Warrenville Rd, Suite 100 Downers Grove, IL 60515
Long Term Disability	Prudential Insurance Company of America	www.prudential.com	1-800-778-3827	PO Box 13676 Philadelphia, PA 19176 Attn: Rebecca Wanner
Deferred Compensation	Nationwide Retirement Solutions	www.chicagodeferrredcomp.com	1-855-457-2489 1-877-677-3678	205 W. Randolph Street, Suite 1540 Chicago, IL 60606-1814
Transit Benefit	Wageworks	www.wageworks.com	1-877-924-3967	Claims Administrator PO Box 14053 Lexington, KY 40512
Pension Funds				
Uniformed Firefighters	Firemen's Annuity and Benefit Fund of Chicago	www.fabf.org	1-312-726-5823	20 South Clark Street, Room 1400 Chicago, IL 60603
Sworn Police	Policemen's Annuity and Benefit Fund of Chicago	www.chipabf.org	1-312-744-3891	221 N. LaSalle Street, Suite 1626 Chicago, IL 60601-1206
Municipal Employees	Municipal Employees' Annuity and Benefit Fund of Chicago (MEABF)	www.meabf.org	1-312-236-4700	321 N. Clark Street, Room 700 Chicago, IL 60654-4767
Laborer Employees	Laborers' and Retirement Board Employees' Annuity and Benefit Fund of Chicago	www.labfchicago.org	1-312-236-2065	321 N. Clark Street, Room 1300 Chicago, IL 60654-4767