



# City of Chicago

## Business Affairs and Consumer Protection

### PUBLIC VEHICLE INDUSTRY NOTICE

Visit [chicago.gov/reopening](http://chicago.gov/reopening) for Chicago's industry specific guidelines for business reopening, including "Be Safe. Taxi and Ride Hail".

September 21, 2020

Notice No. 20-035

### NEW TAXICAB FARE INFORMATION PLACARD

★ The Department of Business Affairs and Consumer Protection (BACP) has printed updated taxicab fare information sheets (placards) for City of Chicago licensed taxicabs.

**Note Your Cab #:**  **Affiliation:**

COMPLIMENTS OR COMMENTS? CONTACT 311 OR [311.CHICAGO.GOV](http://311.CHICAGO.GOV). OUTSIDE CHICAGO? CALL 312-744-5000.

PASSENGERS	\$ FARES \$	✈ AIRPORTS																																																					
<p><b>CHICABS</b></p> <p>Visit <a href="http://CHICABS.ORG">CHICABS.ORG</a> for tips on how to Ride Smart Chicago. Download the CHICABS apps which offer safe and secure options to hail and pay for your next taxicab ride in Chicago through a smart phone.</p> <p> Need a wheelchair accessible taxicab? Call 888-WAV-CABS (888-928-2227) or download the CURB app</p> <p><b>PASSENGERS:</b></p> <ul style="list-style-type: none"> <li> Wear seat belts</li> <li> Exit curbside - Look out for cars, bikes, &amp; people before opening the door</li> <li> Follow public health &amp; safety laws/guidelines posted at <a href="http://CHICABS.ORG">CHICABS.ORG</a> to minimize spread of infectious diseases</li> <li> Collect all personal items before exiting the cab</li> <li> Report cab driver &amp; cab number to 311 if TAP (Taxi Access Program) payment or service animal refused</li> </ul> <p> Battery of an on-duty taxi driver is a Class 3 felony, punishable by up to 5 years in prison.</p> <p><small>CITY OF CHICAGO MAYOR LORIE LIGHTFOOT DEPARTMENT OF BUSINESS AFFAIRS &amp; CONSUMER PROTECTION <a href="http://www.chicago.gov/bacp">www.chicago.gov/bacp</a></small></p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>FLAG PULL (BASE FARE)</td> <td style="text-align: right;">\$3.25</td> </tr> <tr> <td>EACH ADDITIONAL MILE</td> <td style="text-align: right;">\$2.25</td> </tr> <tr> <td>EVERY 36 SECONDS OF ELAPSED TIME</td> <td style="text-align: right;">\$0.20</td> </tr> <tr> <td>FIRST ADDITIONAL PASSENGER</td> <td style="text-align: right;">\$1.00</td> </tr> <tr> <td colspan="2" style="font-size: small;"><i>Applies only to additional passengers aged 13 through 64</i></td> </tr> <tr> <td>EACH ADDITIONAL PASSENGER</td> <td style="text-align: right;">\$0.50</td> </tr> <tr> <td>CONVENIENCE FEE FOR ELECTRONIC PAYMENT</td> <td style="text-align: right;">\$0.50</td> </tr> <tr> <td>VOMIT CLEAN-UP FEE</td> <td style="text-align: right;">\$50.00</td> </tr> <tr> <td>ILLINOIS AIRPORT DEPARTURE TAX</td> <td style="text-align: right;">\$4.00</td> </tr> <tr> <td colspan="2" style="font-size: small;"><i>Applies only to taxi fares leaving the airports</i></td> </tr> </table> <p> Tips are not included in fare – Tips are appreciated</p> <p> Tolls are an extra charge to the passenger</p> <p> There is no extra charge for baggage, baggage handling, or a service animal</p> <p> Cab driver may offer a flat rate fare below the meter rate</p> <p><b>TRIPS TO SUBURBS, NOT FROM AIRPORT</b></p> <p>The rate of fare is STRAIGHT METER to the city limits PLUS ONE-HALF the STRAIGHT METERED FARE from the city limit to the suburban destination.</p> <p style="text-align: center;"><b>WELCOME TO CHICAGO</b></p>	FLAG PULL (BASE FARE)	\$3.25	EACH ADDITIONAL MILE	\$2.25	EVERY 36 SECONDS OF ELAPSED TIME	\$0.20	FIRST ADDITIONAL PASSENGER	\$1.00	<i>Applies only to additional passengers aged 13 through 64</i>		EACH ADDITIONAL PASSENGER	\$0.50	CONVENIENCE FEE FOR ELECTRONIC PAYMENT	\$0.50	VOMIT CLEAN-UP FEE	\$50.00	ILLINOIS AIRPORT DEPARTURE TAX	\$4.00	<i>Applies only to taxi fares leaving the airports</i>		<p>A \$4.00 airport departure tax is levied by the State of Illinois per trip, not per person.</p> <p><b>TRIPS TO SUBURBS FROM AIRPORT</b></p> <p>Trips from the airports to all suburbs, except those listed below, are STRAIGHT METER PLUS ONE-HALF the STRAIGHT METERED FARE from the airport to the suburban destination.</p> <p>The following are straight meter fares:</p> <table style="width: 100%; font-size: small;"> <tr> <td>Arling Park</td> <td>Elmwood Park</td> <td>Oak Lawn</td> </tr> <tr> <td>Bedford Park</td> <td>Evanston</td> <td>Oak Park</td> </tr> <tr> <td>Blue Island</td> <td>Evergreen Park</td> <td>Park Ridge</td> </tr> <tr> <td>Burbank</td> <td>Forest View</td> <td>Riverdale</td> </tr> <tr> <td>Burnham</td> <td>Harwood Heights</td> <td>River Grove</td> </tr> <tr> <td>Calumet City</td> <td>Hines VA Hospital</td> <td>Rosemont</td> </tr> <tr> <td>Calumet Park</td> <td>Homewood</td> <td>Skokie</td> </tr> <tr> <td>Cicero</td> <td>Lincolnwood</td> <td>Stickney</td> </tr> <tr> <td>Des Plaines</td> <td>Memionette Park</td> <td>Summit</td> </tr> <tr> <td>Dolton</td> <td>Niles</td> <td></td> </tr> <tr> <td>Elk Grove Village</td> <td>Norridge</td> <td></td> </tr> </table> <p><b>Traveling alone from the airport?</b></p> <p>Check out FLAT TAXI SHARED RATES options at <a href="http://CHICABS.ORG">CHICABS.ORG</a> to share a taxi ride with others also traveling alone.</p>	Arling Park	Elmwood Park	Oak Lawn	Bedford Park	Evanston	Oak Park	Blue Island	Evergreen Park	Park Ridge	Burbank	Forest View	Riverdale	Burnham	Harwood Heights	River Grove	Calumet City	Hines VA Hospital	Rosemont	Calumet Park	Homewood	Skokie	Cicero	Lincolnwood	Stickney	Des Plaines	Memionette Park	Summit	Dolton	Niles		Elk Grove Village	Norridge	
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- ★ The initial distribution of updated placards is FREE at zero cost.
- ★ Taxicab affiliations are responsible for picking up the new placards for their affiliated taxicabs this week from 2350 W. Ogden Avenue by scheduling an appointment at [BACPPV@cityofchicago.org](mailto:BACPPV@cityofchicago.org).
- ★ Independent taxicab owners should also schedule an appointment at [BACPPV@cityofchicago.org](mailto:BACPPV@cityofchicago.org) to pick up their new placards this week.
- ★ Taxicabs operating and servicing passengers should have affixed and on display the updated placard on or before September 30, 2020.

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- ▶ Interested in trying to resolve your ANOV remotely instead of having an in-person hearing? Email the ANOV# to [BACP-AdministrativeHearings@CityofChicago.org](mailto:BACP-AdministrativeHearings@CityofChicago.org)
  - ▶ For questions, comments, or to join the Business Affairs and Consumer Protection-Public Vehicle Operations (BACPPV) e-mail list to receive industry notices and other news, send an email to [BACPPV@cityofchicago.org](mailto:BACPPV@cityofchicago.org).
  - ▶ Rules and Regulations governing City of Chicago licensed public vehicles and public chauffeurs are available at [chicago.gov/bacp](http://chicago.gov/bacp).
  - ▶ The Municipal Code of Chicago is available at [www.amlegal.com](http://www.amlegal.com).

**Public Vehicle Operations Division • 2350 W. Ogden, First Floor, Chicago, IL 60608**  
[BACPPV@cityofchicago.org](mailto:BACPPV@cityofchicago.org) • 312-746-4300 • [chicago.gov/bacp](http://chicago.gov/bacp)