

CITY OF CHICAGO
 DEPARTMENT OF PROCUREMENT SERVICES
 ROOM 403, CITY HALL, 121 N. LASALLE STREET

S. S. R. B.

DATE 12/11/09
 JNCP APPROVED 3-0
 CONDITIONALLY APPROVED _____
 RETURN TO DEPT _____
 DISAPPROVED _____

JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT

COMPLETE THIS SECTION IF NEW CONTRACT

For contract(s) in this request, answer applicable questions in each of the 4 major subject areas below in accordance with the Instructions for Preparation of Non-Competitive Procurement Form on the reverse side.

Request that negotiations be conducted only with _____ for the product and/or services described herein.
 (Name of Person or Firm)

This is a request for (One-Time Contractor Requisition # _____, copy attached) or _____ Term Agreement or _____ Delegate Agency (Check one). If Delegate Agency, this request is for "blanket approval" for all contracts within the _____ (Attach List) Pre-Assigned Specification No. _____
 (Program Name) Pre-Assigned Contract No. _____

COMPLETE THIS SECTION IF AMENDMENT OR MODIFICATION TO CONTRACT

Describe in detail the change in terms of dollars, time period, scope of services, etc., its relationship to the original contract and the specific reasons for the change. Indicate both the original and the adjusted contract amount and/or expiration date with this change, as applicable. Attach copy of all supporting documents. Request approval for a contract amendment or modification to the following:

Contract #: <u>14269</u>	Company or Agency Name: <u>Mitrataech Holdings</u>
Specification # <u>47617</u>	Contract or Program Description: <u>Law Department Case Management System</u>
Modification #: _____	(Attach List, if multiple)
<u>Patrick J Ryan</u> <u>312.744.7375</u>	<u>Law</u> <u>12/9/2009</u>
Originator Name Telephone	Signature Department Date

Indicate SEE ATTACHED in each box below if additional space needed:

<input checked="" type="checkbox"/> PROCUREMENT HISTORY The Law Department is currently under contract with Mitrataech Holdings for implementation and support of a case management system.
<input checked="" type="checkbox"/> ESTIMATED COST Estimated costs for completion of the two proposed projects are \$600,000/Hansen Interface and \$134,400/DHHS Reporting Component.
<input checked="" type="checkbox"/> SCHEDULE REQUIREMENTS See Project Narrative.
<input checked="" type="checkbox"/> EXCLUSIVE OR UNIQUE CAPABILITY Due to proprietary software and certification requirements. A portion of the DHHS reporting requirements will be outsourced under a TOR.
<input checked="" type="checkbox"/> OTHER See Project Narrative.

APPROVED BY: [Signature]
 DEPARTMENT HEAD OR DESIGNEE

12.09.2009
 DATE

[Signature]
 BOARD CHAIRPERSON

11/12/10
 DATE

[Signature]
 CHIEF PROCUREMENT OFFICER

1/12/10
 DATE OF APPROVAL



DEPARTMENT OF LAW

MEMORANDUM

Subject: Law Department Case Management System: Vendor Limit Increase to Perform Hansen Interface and Health & Human Services Interface for Reporting Requirements

To: Jamie Rhee, Chief Procurement Officer

From: Patrick Ryan, Director of Administration

Date: December 1, 2009

The Law Department respectfully requests to appear before the Non-Competitive Review Board for consideration to increase the vendor limit on the current Sole Source Agreement with Mitrtech Holdings, Inc. of Los Angeles, California. The previous limit approved funding to purchase, implement, and maintain TeamConnect Enterprise software as the Legal Case Management System for the Law Department. The Non-Competitive Review Board approved these aspects of the project, in addition to subsequent phases that involve the construction of interfaces and customized reporting features. Initially, it was agreed through the Information Technology Governance Board (ITGB) that these components would be considered as phase two projects and funding would be allotted at a later time.

These projects and the funding requirements have now been approved by the ITGB. For this reason, we are now requesting that the Non-Competitive Review Board approve a payment increase to the vendor in the amount of \$734,400.

I have attached the following documents to facilitate this request.

- Project Checklist
- Project Narrative/Pricing Structure
- Requisition #46955

I have not included a Justification for Non-Competitive Procurement Form as these projects received prior approval from the Non-Competitive Review Board within the current 2007 – 2012 Sole Source Agreement. Typically a vendor limit increase only requires that the requisition be entered in FMPS although we have been asked by John O'Brien to submit a formal request and appear before the Board.

We therefore seek to appear before the Non-Competitive Review Board in December 2009 so that we may move forward with the specific projects set forth in this request. Please contact me at 744.7375 if you have any questions or require additional information.

DPS PROJECT CHECKLIST

For DPS Use Only	
Date Received	_____
Date Returned	_____
Date Accepted	_____
CA/CN's Name	_____

IMPORTANT: PLEASE READ AND FOLLOW THE INSTRUCTIONS FOR COMPLETING THE PROJECT CHECKLIST AND CONTACT THE APPROPRIATE UNIT MANAGER IF YOU HAVE ANY FURTHER QUESTIONS. ALL INFORMATION SHOULD BE COMPLETED, ATTACH ALL REQUIRED MATERIALS AND SUBMIT FOR HANDLING TO THE DEPARTMENT OF PROCUREMENT SERVICES, ROOM 403, CITY HALL, 121 N. LASALLE STREET, CHICAGO, ILLINOIS 60602.

GENERAL INFORMATION:

Date: 12/02/2009
 REQ No.: 46955

Contact Person: Pat Ryan
 Tel: 744.7375 Fax: 742.0664 E-mail: pjryan@cityofchicago.org

Project Manager: Rajeev Kumar
 Tel: 744.0135 Fax: 742.0664 E-mail: LW00999@cityofchicago.org

PO No.: (if known): 14269
 Modification No.: (if known): NA
 Previous PO No.: (if known): NA
 Project Description: Mitratech Vendor Limit Increase

FUNDING:

City: Corporate Bond Enterprise Grant* Other
 State: IDOT/Trans it IDOT/Highway Grant* Other
 Federal: FHWA FTA FAA Grant* Other

LINE	FY	FUND	DEPT	ORGN	APPR	ACTV	OBJT	PROJECT	RPTG	\$ DOLLAR AMOUNT
1	2009	e note	tbp	tbp	tbp	tbp	tbp	tbp	tbp	600,000
2	2009	e note	tbp	tbp	tbp	tbp	tbp	tbp	tbp	134,400

Estimated Value \$734,400

*IF GRANT FUNDED, A COPY OF THE APPROVED GRANT AND APPLICATION ARE REQUIRED and any other Terms and Conditions that may apply.

SCOPE STATEMENT:

Attached is a Detailed Scope of Services and/or Specification

IMPORTANT: THIS IS A CRITICAL PORTION OF YOUR SUBMITTAL. IN ORDER FOR DPS TO ACCEPT YOUR SUBMITTAL YOU MUST COMPLETE THE SPECIFIC SCOPE REQUIREMENTS AS SET FORTH IN THE SUPPLEMENTAL CHECKLIST FOR THAT UNIT.

The following is a general description of what should be included in a Scope of Services or Specification:
 A clear description of all anticipated services and products, including: time frame for completion, special qualifications of prospective vendors, special requirements or needs of the project, locations, anticipated participating user departments, citation of any applicable City ordinance or state/federal regulation or statute.

TYPE OF PROCUREMENT REQUESTED (check all that apply):

NEW REQUEST

- Blanket Agreement
- Standard Agreement
- Small Orders

MOD/AMENDMENT

- Time Extension
- Vendor Limit Increase
- Scope Change/Price Increase/Additional Line Item(s)
- Other (specify):

FORMS: Requisition Special Approvals Non-Competitive Review Board (NCRB)

CONTRACT TERM: 5 YR Requested Term (number of months): 60

PRE BID/SUBMITTAL REQUIREMENTS:

Requesting Pre Bid/Submittal Conference? Yes No Requesting Site Visit? Yes No

PROJECT NARRATIVE/PRICING STRUCTURE

HANSEN INTERFACE

Project History/Scope

The initial implementation of the Legal Case Management System (LCMS) (Mitrtech-TeamConnect Legal) occurred from 2007 to 2009. Before that time, all the Law Department had requested the Sole Source Board to approve was a proprietary case and matter management system that was flexible and scalable enough to accommodate the complexities of all types of legal matters that the Law Department encounters. At that time an interface to the Hansen system (the Building Department's permitting system) was also approved. The Law Department anticipated that the Hansen system would populate TeamConnect with DOB information pertaining to the building permitting and compliance process. However, the actual build-out of the two-way exchange of information and the business rules required to accomplish a real-time exchange were not entirely within the scope of the initial implementation plan.

Since the Law Department completed the initial implementation phase of the LCMS, the Department has sought to effectively exchange data with its client Departments, such as DOB. Part of the current business process between DOB and the Law Department is the construction of building violations into legal cases that enable the City of Chicago to prosecute non-compliant building owners. For this process, there are several points of communication between DOB and Law that need to occur. A simple point-of-communication example is when a building inspector enters violations into the Hansen system, the Law Department then has to determine the ownership of the building so the owner(s) can be served with summons and/or sent notice regarding Code violation(s) at the property. Currently this type of process is mired in back and forth paperwork between the Departments and much duplicative data entry, making the process severely ineffective.

An electronic robust and efficient interface between the LCMS and Hansen is requested and required.

Estimated Project Cost

This is a request to the Sole Source board to increase the LCMS vendor limit by \$600,000 to facilitate the interface construction between LCMS/Mitrtech and Infor/Hansen. The interface requires the vendor to build custom fields in both systems (Hansen and LCMS) to conduct a one to one mapping of the interface "calls".

The cost projection contains the following components split between two systems; however based upon the final costs either component may cost more, but not exceed \$600,000:

- ~ \$300,000 Hansen side of interface with custom code, rules and fields created in Hansen
- ~ \$300,000 LCMS side of interface with custom code, rules and fields created in TeamConnect

Project Advantages

- ~ Efficient and effective communications on property ownership information, inspection results, pending case information, and matter and case disposition information.
- ~ Consistent and accurate information shared by and between both Departments.
- ~ Increased accuracy on reporting on Building Code violations, the status of compliance,

- and the fines and penalties collected.
- ~ Reduction in data entry effort by both Law Department Building Department personnel .

HEALTH & HUMAN SERVICES REPORTING INTERFACE

Project History/Scope

The Medicare, Medicaid and SCHIP Extension Act of 2007 is a federal statute that protects Medicare's right to reimbursement for past conditional payments made or future medical expenses that could be made by Medicare to eligible or potentially eligible beneficiaries. The Act achieves its goal by requiring a defendant to report settlements and judgments made with these beneficiaries and, if necessary, to purchase an annuity to cover future expenses. The statute goes into effect on January 1, 2010, with mandatory reporting starting April 1, 2010.

The Law Department handles settlements and judgments (except for Workers' Compensation) for all City client Departments and, therefore, has the duties to report and, when necessary, purchase annuities. It is, however, a plaintiff's duty to provide accurate information for those reports. The Centers for Medicare and Medicaid Services (CMS), the Department of Health and Human Services agency responsible for Medicare, requires that the report for each settlement or judgment provide up to 150 data fields that must be submitted electronically in a flat-file format.

The Law Department believes the most efficient way to meet its duty is to establish a secure page on the City's web site. A plaintiff, individually or through his or her attorney, will enter the page, supply the necessary data, and electronically transfer the encrypted information to the Law Department. The Law Department Legal Case Management System (LCMS) will automatically store the data within the relevant case record. As per the required quarterly reporting period, the LCMS system will convert the plaintiff's data to a prescribed flat-file that will be electronically submitted to HHS-CMS.

Project Priority/Timeline

This project will run parallel to the Hansen/Mitratech interface but takes on a higher priority due to Federal requirements and the nature and amount of monetary penalties imposed for non-compliance.

- ~ Project needs to start December 2009.
- ~ Project needs to be completed by January 2010.
- ~ Dependencies are:
 - Development of Secure web form via open TOR to capture plaintiff data through the internet and "push" onto LCMS.
 - Development of secure LCMS fields via Mitratech contract and subsequent push using a quarterly reporting mechanism via secure flat-file based on HHS requirements. Mitratech contract would have a directed SOW and Law is requesting Sole Source Board to allow contract funding increase.
 - Testing of submission of the flat file to HHS (CMS) must start in January 2010.

Estimated Project Cost

This is a request to the Sole Source board to increase the LCMS vendor limit by \$266,400 to facilitate the interface construction for compliance with the reporting requirement of the Medicare, Medicaid and SCHIP Extension Act of 2007.

The cost projection contains the following components:

- ~ \$94,400 (Mitrastech Quote - assumes no business rules will be built in TeamConnect)
- ~ \$40,000 (to cover the cost of business rules which will be necessary to store the data securely and in a manner that is HIPAA compliant)
- ~ \$132,000 (estimated cost of secure web form with required specified fields at 880hrs x \$150)

Project Advantages

This project will provide the following benefits to the City:

- ~ Compliance with the Federal Government's Department of Health and Human Services/Centers for Medicare and Medicaid requirements. Fines for failing to report are \$90,000 at a minimum, while fines for failing to purchase an annuity are treble the amount of the annuity that should have been purchased. The City is strictly, jointly, and severally liable for all errors.
- ~ Increased accuracy on reporting and purchasing an annuity since the plaintiff provides the information.
- ~ Reduction in data entry effort by Law Department personnel since the plaintiff provides the information.
- ~ The enhancement to TeamConnect has the potential of being trademarked and sold to other entities.



DEPARTMENT OF LAW

MEMORANDUM

Subject: Law Department Case Management System
Legal Case Management System Software Purchase & Implementation

To: Doug Yerkes, Deputy Procurement Officer
Claude Humphrey

From: Rajeev Kumar, Director of Information Technology

Date: Monday, November 13, 2006

The Law Department respectfully requests to appear before the Non-Competitive Review Board for consideration to modify the previous Sole Source Agreement approved to enter into negotiations with Mitrastech Holdings, Inc. of Los Angeles, California. The previous agreement approved the purchase and annual maintenance of TeamConnect Enterprise software. The modification requests the same and also to allow Mitrastech to implement & configure the software for the reasons described in the enclosed narrative. I have attached the following documents to facilitate this review.

- Project Checklist
- Justification for Non-Competitive Procurement
- Justification Narrative/Pricing Structure
- Product Information/Configurations

We previously submitted requisition #27889 with the initial sole source request; please advise if this may be modified accordingly, or if a new requisition will need to be provided.

We request that we appear before the November 2006 Sole Source Board meeting. Please contact me at 744.0135 for any specific information regarding the proposed vendor or meeting attendance.

DPS PROJECT CHECKLIST

IMPORTANT: PLEASE READ AND FOLLOW THE INSTRUCTIONS FOR COMPLETING THE PROJECT CHECKLIST AND CONTACT THE APPROPRIATE UNIT MANAGER IF YOU HAVE ANY FURTHER QUESTIONS. ALL INFORMATION SHOULD BE COMPLETED, ATTACH ALL REQUIRED MATERIALS AND SUBMIT FOR HANDLING TO THE DEPARTMENT OF PROCUREMENT SERVICES, ROOM 403, CITY HALL, 121 N. LASALLE STREET, CHICAGO, ILLINOIS 60602.

GENERAL INFORMATION:

Date: 11/13/2006
REQ No.: 27889

Contact Person: Rajeev Kumar
Tel: 744.0135 Fax: 742.0664 E-mail:lw00999@cityofchicago.org

Project Manager:Rajeev Kumar
Tel: 744.0135 Fax: 742.0664 E-mail:lw00999@cityofchicago.org

PO No.: (if known):

Modification No.: (if known):

Previous PO No.: (if known):

Project Description: Legal Case Management System Software Purchase and Implementation

FUNDING:

City: Corporate Bond Enterprise Grant* Other ENote
 State: IDOT/Transit IDOT/Highway Grant* Other
 Federal: FHWA FTA FAA Grant* Other

LINE	FY	FUND	DEPT	ORGN	APPR	ACTV	OBJT	PROJECT	RPTG	\$ DOLLAR AMOUNT
001	05	0483	031	2005	3012	22000	00000	48011031	0000	618507
002	06	1111	031	2005	0149	0149	00000	00000000	0000	575,000
003	07	1111	031	2005	0149	0149	00000	00000000	0000	868,493
004	08-11	0100	031	2005	0140	0140	00000	00000000	0000	710,000

Estimated Value \$2,772,000

*IF GRANT FUNDED, A COPY OF THE APPROVED GRANT AND APPLICATION ARE REQUIRED and any other Terms and Conditions that may apply.

SCOPE STATEMENT:

Attached is a Detailed Scope of Services and/or Specification

IMPORTANT: THIS IS A CRITICAL PORTION OF YOUR SUBMITTAL. IN ORDER FOR DPS TO ACCEPT YOUR SUBMITTAL YOU MUST COMPLETE THE SPECIFIC SCOPE REQUIREMENTS AS SET FORTH IN THE SUPPLEMENTAL CHECKLIST FOR THAT UNIT.

The following is a general description of what should be included in a Scope of Services or Specification: A clear description of all anticipated services and products, including: time frame for completion, special qualifications of prospective vendors, special requirements or needs of the project, locations, anticipated participating user departments, citation of any applicable City ordinance or state/federal regulation or statute.

TYPE OF PROCUREMENT REQUESTED (check all that apply):

NEW REQUEST

Blanket Agreement
 Standard Agreement
 Small Orders

MOD/AMENDMENT

Time Extension
 Vendor Limit Increase
 Scope Change/Price Increase/Additional Line Item(s)
 Other (specify):

FORMS: Requisition Special Approvals Non-Competitive Review Board (NCRB)

CONTRACT TERM: 5 yrs Requested Term (number of months): 60 24 ext

PRE BID/SUBMITTAL REQUIREMENTS:

Requesting Pre Bid/Submittal Conference? Yes No Requesting Site Visit? Yes No

JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT

COMPLETE THIS SECTION IF NEW CONTRACT

For contract(s) in this request, answer applicable questions in each of the 4 major subject areas below in accordance with the Instructions for Preparation of Non-Competitive Procurement Form on the reverse side.

Request that negotiations be conducted only with MITRATECH for the product and/or services described herein.

(Name of Person or Firm)

This is a request for _____ (One-Time Contractor Requisition # _____, copy attached) or Five Year Term Agreement or _____ Delegate Agency (Check one). If Delegate Agency, this request is for "blanket approval" of all contracts within the _____ (Attach List) Pre-Assigned Specification No. _____

(Program Name)

Pre-Assigned Contract No. _____

COMPLETE THIS SECTION IF AMENDMENT OR MODIFICATION TO CONTRACT

Describe in detail the change in terms of dollars, time period, scope of services, etc., its relationship to the original contract and the specific reasons for the change. Indicate both the original and the adjusted contract amount and/or expiration date with this change, as applicable. Attach copy of all supporting documents. Request approval for a contract amendment or modification to the following:

Contract #: _____

Company or Agency Name: _____

Specification #: _____

Contract or Program Description: _____

Mod. #: _____ (Attach List, if multiple)

Originator Name

Telephone

Signature

Department

Date

Indicate SEE ATTACHED in each box below if additional space needed:

PROCUREMENT HISTORY

See attached

ESTIMATED COST

See attached

SCHEDULE REQUIREMENTS

See attached

EXCLUSIVE OR UNIQUE CAPABILITY

See attached

OTHER

APPROVED BY: _____

Mark S. Goff
DEPARTMENT HEAD
OR DESIGNEE

DATE

11/13/2006

BOARD CHAIRPERSON

DATE

Procurement History:

The Chicago Law Department originally identified the need for a Legal Case Management System (LCMS) in the early 1990s. At that time a number of solutions were identified and evaluated. In 1995, the Department attempted to address many of its needs by purchasing a client/server product called LegalEdge (PC Venture). LegalEdge (PC Venture) was contracted out and an initial rollout and implementation was undertaken the next two years in the Torts Division and, on a partial basis, the Contracts Division. At that time, this software was chosen with the approval of the then sole source committee. In addition, the implementation and configuration was conducted by the software manufacturer as well.

Since that time, the Law Department identified several limitations with the product which prevented it from fully addressing the needs of its users. Department-wide implementation of this particular product was halted due to the following issues:

- Product customization issues
- Data conversion issues
- Functional deficiencies
- Training inadequacies
- Product support deficiencies and general dissatisfaction with the responsiveness of the company
- The product is not user-friendly

The Law Department halted further customization expenditures in 2001. The company did however, make some customization changes on a *pro bono* basis in an effort to re-establish the existing contract, but it provided limited benefit to the two user Divisions.

The Law Department learned from this experience that it has unique LCMS needs and a number of requirements specific to the nature of work we perform. The Law Department is requesting that negotiations be conducted to purchase a product that is flexible and easy to use; robust with functionality but can provide basic features with little training; supports simple tasks as well as highly complicated tasks; is adaptable to the need of the various practice areas in the Department (a very key feature); and enables attorneys to share, collaborate and locate pertinent information in the most productive environment possible.

In order to reach these goals, in 2002, under a management consulting RFS the Law Department hired Peterson (now Navigant) consulting company to accomplish two tasks: evaluate the department's existing infrastructure and business requirements and recommend an "off the shelf" LCMS product that best fits the City work environment.

Peterson Consulting (with its MBE/WBE sub-contractors Blackwell Consulting) performed an extensive study, a portion of which was based upon interviews conducted with each of the various practice areas in the Department. The study included a gap analysis and recommendations for highly customizable commercial software taking into account the unique city back end database standards under the Oracle platform as well as the desirability of the Law

Department to have a web based LCMS application that would be easy to use and based on city web standards. The Law Department along with members of BIS conducted a series of demonstrations and evaluations. At that time, the Department narrowed the field from the four proposed vendors (one of them being LegalEdge itself) to two contenders. Unfortunately extraneous constraints beyond the control of the Law Department prevented it from selecting and implementing the study recommendations.

Subsequent discussions in 2005 and 2006 between DPS, OBM, BIS and the Law Department identified the need for revisiting the study, selecting and implementing such a system in the Law Department. For this, the original two vendors were re-invited. Of those two vendors, one declined due to a company re-organization. (The other vendor is the company that the Department is requesting negotiations to be conducted with: Mitratesh). At this point the Law Department felt that it should conduct a renewed demonstration and interview by another focus group, which included a cross section of stakeholders that included department users with different business needs as well as representatives from other city departments.

The Law Department still wanted to follow the recommendations of the Peterson Study; it was therefore decided to compare the features and capabilities of the two remaining vendors. This renewed and refreshed the commitment of the stakeholders and gave the remaining two vendors an opportunity to showcase their business achievements, refined application functionality as well as their technical enhancements in the last couple of years. Based on the two remaining vendors, this focus group quickly discovered that the Mitratesh product was far superior to the other vendor based on its features, its framework and compatibility with the City's framework, the needs of the department, its stakeholders, and the clientele of the company.

During this time, the Law Department needed to determine how it could successfully implement such a highly customized solution without experiencing the pitfalls it had had with its original product. The Department requested the approval of the CIO, and the project was then broken down into two portions.

- A Task Order Request (TOR) directed to an implementation vendor as approved by all parties and under the Master Consulting Agreement (MCA)
- A request to negotiate a non-competitive procurement purchase of the software:
TeamConnect Enterprise owned by Mitratesh Holdings, Inc.
Located at 5900 Wilshire Blvd, Suite 1500, Los Angeles, CA 90036

Based on subsequent conversations between the Chief Procurement Officer and the Corporation Counsel, a directed TOR was approved under the MCA

In June of 2006, the Law Department received approval from the Non-Competitive Procurement Board to negotiate to purchase the Mitratesh Teamconnect software along with the yearly maintenance and support.

Subsequently, the Law Department, along with the DPS assigned contract negotiator and BIS started to negotiate with Mitrtech under the structure that was assigned. I.e. Software, Maintenance and Support under the sole source approval to Mitrtech; Implementation and Configuration under the Directed Task Order to Dunn Solutions Group.

During the negotiations, the Law Department determined that it has been critical for Mitrtech to take ownership of the LCMS project as a whole due to the complex modular nature of the software, thereby becoming the prime implementation and configuration contractor in the project.

Among the rationale for this change of structure request are:

- Dunn Solutions Group or any other MCA vendor has never implemented the Mitrtech Teamconnect software. This has been a concern for the Law Department, because even though Dunn Solutions is partnered with Mitrtech for Business Intelligence and Data Warehousing, Dunn Solutions does not know the baseline structure of the Mitrtech proprietary database.
- References from corporations that have successfully implemented the Mitrtech Teamconnect product have led the Law Department and BIS to understand that initially, almost always, Mitrtech has implemented their systems.
- Mitrtech will not certify the configuration work to be done by Dunn Solutions Group under the task order request (TOR), this is essential for the Law Department.
- Mitrtech will not warrant any configuration or customization work done by any other contractor or sub-contractor (unless hired through Mitrtech. The Law Department wishes to warrant the LCMS application as a whole (the system as a whole) and not portions of it.
- If Mitrtech has ownership, they will be held liable for the whole project. The current structure has Mitrtech as a sub contractor of Dunn Solutions Group which may lead to "finger pointing."
- If Mitrtech is approved as the implementation vendor, they would constitute "best of breed" as they are the software manufacturers. In addition, Mitrtech (with consultation from the City) can subsequently select "best of breed" sub-vendors for specific tasks such as interfaces, training, data conversions to other city owned applications.
- As the prime contractor, Mitrtech could also then satisfy the MBE/WBE requirements for the City.

*Compliance Plan
M/WBE?*

Estimated Cost:

Bellow is the estimated cost of software licenses as quoted by the software vendor. These prices are currently valid (after negotiations) and are a reflection of the estimated costs. Negotiations for the software and the maintenance of the application were approved by the Board in June of 2006.

The Annual Maintenance cost has been calculated at 20% of the revised figures by the Law Department. The Department was seeking a three-year maintenance contract term, with an optional two-year extension beginning at the completion of the implementation of the software for the entire department under the TOR. This was approved in June of 2006. The Law Department seeks the Board's approval to extend the maintenance and support period for a total of five (5) years with an optional two years (Seven years total) so that it can realize additional cost savings (based on the previous approval). It is anticipated that this software maintenance cost will include software updates, patches and fixes.

The Law Department has also negotiated a Warranty period for the software for 30 days as baseline software with an additional 90 days (as configured and based on acceptance). The department is also currently negotiating on an Escrow holding account for the "source code" of the software. These charges are to be determined.

In addition to the estimated costs, the Law Department has identified the following estimated pricing for Mitrtech to conduct the TOR activities (such as, but not limited to) implementation and configuration. These prices are currently valid and are a reflection of the estimated costs.

The Department is seeking a five-year contract term, with an optional two-year extension beginning at the onset of the implementation of the software for the entire department. At this particular time this is anticipated to start as of **January 2007**.

Below is the estimated cost of the LCMS project including software, maintenance and support and implementation charges. Also included in these is a yearly cost estimate (starting in year 2) for "task order services" from Mitrtech above the fixed standard maintenance and support agreement that the Law department may require to conduct.

The City of Chicago (revised: 07/27/2006; valid until 12/31/2006)

Category	Software (Estimated)	Qty	Price	Extension
Mitratech Software	TeamConnect Enterprise v.2.x Legal Server	1		
	TeamConnect Enterprise v.2.x User License	500		
	TeamConnect Enterprise Generic Business Objects Universe	1		
			Software Total	\$637,500
Annual Maintenance (Estimated)				
Software Maintenance	Mitratech Annual Software Maintenance (Year 1)	20%		\$127,500
	Mitratech Annual Software Maintenance (Year 2)	20%		\$127,500
	Mitratech Annual Software Maintenance (Year 3)	20%		\$127,500
	Mitratech Annual Software Maintenance (Year 4)	20%		\$127,500
	Mitratech Annual Software Maintenance (Year 5)	20%		\$127,500
Optional Optional	Mitratech Annual Software Maintenance (Year 6)	20%	\$127,500 (est.)	
	Mitratech Annual Software Maintenance (Year 7)	20%	\$127,500 (est.)	
			Maintenance Total	\$637,500
Implementation Services				
	Implementation, data conversion, configuration of the Teamconnect application in all Law Department divisions (as sets of divisions)			1,297,000
			Implementation Total	\$1,297,000
Task Order Services (Estimated)				
	Task order services (Year 2)			\$50,000
	Task order services (Year 3)			\$50,000
	Task order services (Year 4)			\$50,000
	Task order services (Year 5)			\$50,000
			TOTAL "Task order services"	\$200,000
			Software Total	\$637,500
			Maintenance Total (5y)	\$637,500
			Implementation Total	1,297,000
			Task order services total	\$200,000
			Grand Total	\$2,772,000

Schedule Requirements:

- The Law Department anticipates that it would start the project on **January 2, 2007** and complete the implementation by **January 31, 2008**.
 - The Law Department requests that the prior sole source approval to purchase the software and annual maintenance agreement through Mitrastech be modified to also include implementation and configuration by Mitrastech, and also extend the task order services and maintenance agreement to seven-years. We would then incorporate the following general schedule:
 - Approval from board
 - Contract Agreement with Vendor
 - Purchase of software
 - Receipt of product
 - Installation of product
 - Configuration/implementation of product
- *The rest of this schedule will be followed for each set group of Law Department divisions.*
- The Law Department plans to implement the software system by division group with similar practice areas (type of law) with division set having a highly customized module exclusive to the group of divisional needs as outlined above.
 - Requirements/Gap Sessions
 - Design sessions
 - Application/Design Configuration
 - Business rules
 - Interface development (as required)
 - Data conversion
 - Testing
 - Quality assurance
 - Acceptance
 - Super User/End User Training
 - GO LIVE
 - Reports
 - Reports training
 - The proposed general rollout schedule can be provided if needed.
 - The annual software maintenance agreement for upgrades, tweaks, enhancements would start 30 days subsequent to the signing of the contract with the software vendor.

Exclusive or Unique Capabilities:

- The Law Department considers the following unique traits of the Mitrtech Team Connect Enterprise software. They are exclusive traits that are prevalent in Law Firms and Corporate Law Departments.
 - Event management such as attorney docketing/calendaring/scheduling
 - Case notes
 - Collaboration
 - Global case and knowledge management via modular components
 - Case progress tracking
 - Case and document templating and formatting
 - Matter management
 - Litigation support using tools like bates numbering, ties to legal research and investigative search engines, document comparison tools
 - Financial management using tools such as such as case cost tracking, cost recovery outside counsel cost tracking
 - Contact and Resource management such as expert witnesses
 - Productivity management
 - Trend analysis and reporting
 - Legal desktop dashboards
 - Discovery (both electronic and other)
 - Risk management
- The Law Department in consultation with BIS has determined that in order to attain the business functions (as configured) required by the department, the software vendor must be an integral part of the implementation. Most knowledge and expertise of the proprietary database and its core functions are known best by the manufacturer/developer of the software.
- The Law Department also feels that the Mitrtech software is flexible enough for the various practices (types) of legal work that the Chicago Law Department conducts. These general areas include litigation law, transaction law, compliance law, investigative and discovery work, outside counsel management, budgeting and reporting, workflow processes, knowledge management and performance measurements.
- Primarily the software vendor has stated that they cannot certify or warrant work done by other vendors on their system. The vendor has stated that if the Law Department were to configure the software to fit its needs by utilizing other vendors, then they would be unable to “certify as configured” the whole application, causing the yearly support and maintenance services only to be applied to the baseline un-configured application. The department wants the implementation vendor to certify its work product.
- The uniqueness of the various practice areas of the Law Department as it relates to all other City Departments and the Corporation (the City of Chicago itself, and the Law Department clients) also supports the argument for this specialized and highly customized software that has to be exclusive and secured from not only from within the various divisions of the department but also from the various departmental clients. The ethical “walls” of Attorney Client Privilege.

- The Mitratech software is modular, loosely coupled and web-based and conforms to the current City of Chicago BIS technology standards which allows the Law Department to further configure the software based on user and division requirements and needs. It enables the department to interface with various other city standard applications albeit without destroying the confidentiality of the attorney work product. Because Mitratech's clients are law firms and law departments, they have working knowledge of the workflows involved in legal departments as well as attorney work products and can easily configure their application to suit the needs of the Law Department.
- Because the Mitratech software allows for configuration based on functional and business requirements, and because the software platform is developed in the same platforms as the City of Chicago standard software platforms of Oracle, Java, Weblogic and Business Objects, BIS has concurred that the software can be integrated with current City of Chicago applications such as FMPS, Groupwise, LexisNexis/Examen, Law Bulletin Court docketing, Cook County Circuit Court docket, Cook County Recorder of Deeds, Hansen, AHMS, IRIS. To do these integrations correctly, the department feels that the experts in the software i.e. the developers must be heavily involved.

In conclusion, the Law Department has spent several years evaluating and re-evaluating the market of the Legal Case Management Software. In its assessment, the Mitratech software has proven to contain the most compatible, functional, business and technical components suited for the practice of the Law Department in the City of Chicago. Based on the Law Department's assessment, it is the "best fit" software for the Legal Case Management System. Since the Mitratech software is also extremely configurable, it is to the advantage of the Chicago Law Department to utilize their knowledge and expertise, in their software, as well as their familiarity with Law firms and Corporate Law Departments to implement, configure, warrant and certify the system. Please note that the Law Department has willingly modified the approach and scope for this project as recommended by BIS and the IT Governance Board to ensure a successful implementation.

Thank You.

TeamConnect

- ▶ [Benefits & ROI](#)
- ▶ [Features](#)
- ▶ [Architecture](#)

Datasheets

- ▶ [TeamConnect Legal Suite](#)
- ▶ [TeamConnect Legal Matter Management](#)
- ▶ [TeamConnect Legal Executive Dashboard](#)

Built on a foundation of open standards, TeamConnect Enterprise is a robust enterprise knowledge and process management platform which enables organizations to manage complex business processes



Involving multiple resources, documents, events, and business workflows.

TeamConnect Enterprise will help you connect teams, coordinate their work, and manage their collective knowledge throughout the enterprise. The result is unparalleled productivity increases, cycle time reduction, and resource savings across the organization.



Benefits & ROI

In addition to the extensive business logic built into TeamConnect, one of its principal value propositions is the ability to configure the majority of the solution with business experts, rather than systems programming experts... [more](#)

Features & Functionality

TeamConnect provides a multi-tier, object-oriented, browser-based enterprise software infrastructure for truly Web-enabled knowledge processing applications... [more](#)

Architecture

Built on a foundation of open standards, TeamConnect Enterprise ensures the protection of your technology investment and provides maximum flexibility, choice, and interoperability... [more](#)

For more information on how TeamConnect Enterprise can help solve knowledge and process management challenges in your organization, please contact one of our representatives.

4A.



TeamConnect

▶ Back

Datasheets

- ▶ TeamConnect Legal Suite
- ▶ TeamConnect Legal Matter Management
- ▶ TeamConnect Legal Executive Dashboard

Benefits

Platform agnostic and hardware independent, TeamConnect Enterprise is supported on a variety of application and Web server platforms*, thus enabling IT to re-use existing resources, and minimize capital investment costs.

A robust, scalable architecture, the application serving environment is built on a foundation of open standards, leveraging J2EE and XML, and providing complete interoperability with existing and legacy systems.

Graphic User Interfaces and other administrative tools enable administrators to maintain configurations and modify business processes to reflect changing business requirements.

Lower development and maintenance costs beat our competition with fully-featured and fully-scalable products that can span a single department or a global enterprise.

The flexibility and adaptability of TeamConnect's functional architecture allows it to be used for multiple knowledge and process management applications in your enterprise, serving as a single application framework, and thereby eliminating information silos created by traditionally disparate systems.

ROI

Leverage Existing IT

Interoperability, and

Adaptive to Changing Requirements

Low Cost of Owners

Inherently Integrated

TeamConnect

Back

Datasheets

- TeamConnect Legal Suite
- TeamConnect Legal Matter Management
- TeamConnect Legal Executive Dashboard

Key Functional Areas

Document Management	Provides out-of-the-box document management functionality including versioning, check-in/check-out, and full text searching (Oracle deploy only). Integrates seamlessly with third party document management systems.
Financial Management	Provides comprehensive budget allocation and tracking functionality, targeting time, expenses, fees, and reserves, including invoice process addition, offers built-in business logic that can limit expenses or send when actual expenditures approach or exceed budgeted allocations.
Routing & Workflow	Provides workflow capability for the complete automation of business processes. Allows multiple levels of business logic and workflows, trigger various activities, including task assignments, approval requests, and automated actions (approvals, rejections, email alerts, etc.).
Rules Engine	Allows you to define your organization's practice specific business logic an easy-to-use GUI, enabling TeamConnect Enterprise to automatically perform validations, security checks, and approval processes that control data flow and ensure a reliable and automated workflow system.
Customizable Homepages	Provides users with a completely customizable homepage, containing specific information such as upcoming tasks, appointments, important messages, links to corporate intranets, including external data such as quotes, news, weather etc. Enables quick access to relevant information provides targeted menus relevant to the user or group.
Discussion Forums	Provide the unique means to group online discussion threads, enabling sharing between project members, while acting as an information repository specific, common topics and full text searching capabilities.
Data Entry Wizards	Automates data collection and validation by leading the user through steps that define which information should be automatically filled in or ensuring a database of standardized and consistently populated records.
Integrated Security	Provides comprehensive security and rights management capabilities, granular control of access privileges for individual users, or for groups to the individual record level. Ensures the complete protection and secure confidential information, and enables access only to authorized users.
System	Provides comprehensive system and event logging capabilities using t

4c-

Administration for faster performance tuning and fault tracking. Includes comprehensive auditing capabilities, allowing extensive activity logging on a per user

Enterprise Interoperability

Standards Based A foundation of open standards (J2EE) ensures the protection of your investment and provides the maximum flexibility and choice.

Enterprise Authentication Provides a plug-in architecture, supporting numerous enterprise authentication mechanisms including LDAP, NTLM, and RSA. Allows users to login on access to multiple applications that normally require separate logins.

Application Integration TeamConnect's XML API provides a standard communication layer that connects corporate and external applications and data sources to link, providing interoperability with existing and legacy systems.

TeamConnect

Back

Architecture

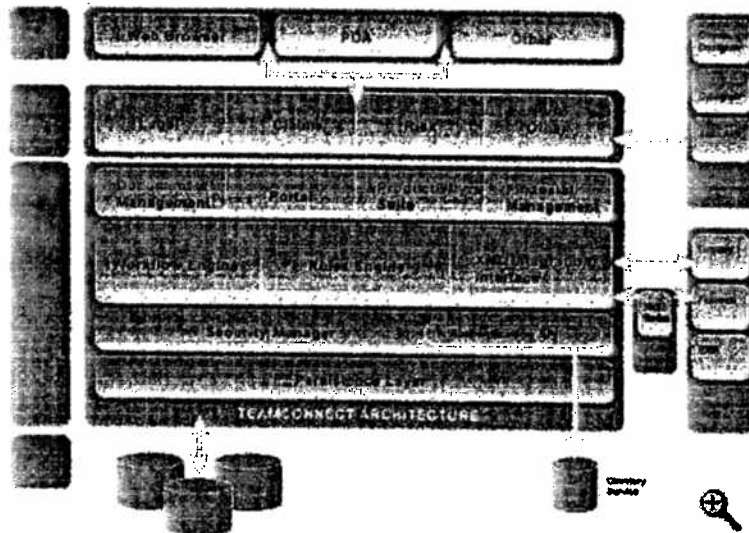
Datasheet

CLMS

TeamConnect Advantage

TeamConnect's Web-based architecture provides a robust, scalable and secure application-serving environment capable of hosting multiple, integrated knowledge processing applications for various units of an organization. Leveraging SOAP and XML standards, TeamConnect delivers enterprise-class application flexibility, and supports Java 2 Platform Enterprise Edition (J2EE), making it ideal for large or mission critical applications.

The underlying architecture is fully object-oriented and enables seamless integration with external applications and legacy systems, through XML's open standards.



TeamConnect Enterprise architecture includes the following functionality:

Mission Critical Capable

- ▶ Built-in Fault Tolerance
- ▶ Integrated Transaction Management
- ▶ Recoverable
- ▶ Application Data & Meta Data under Relational Control

Scalable and Robust

- ▶ Multiple Transaction Servers
- ▶ Firewall Neutral, for simpler deployments
- ▶ Load Balancer Transparent

Interoperable

- ▶ J2EE Compliant
- ▶ XML Based Integration
- ▶ Supported on Multiple Platforms

Security

- ▶ Integrated ACL Based Security
- ▶ No Direct Access to Data or Meta Data
- ▶ Application Level User / Session Management
- ▶ Commercial Grade Transport Layer Encryption

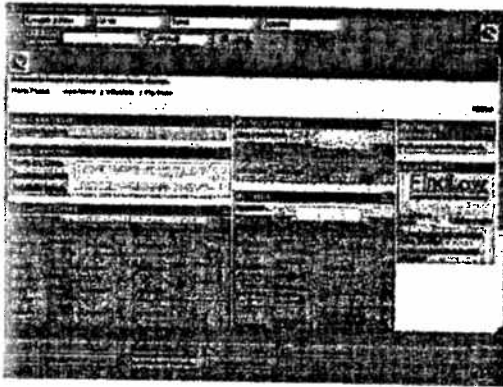


TeamConnect® Legal Matter Management



Take charge.

TeamConnect Matter Management provides an enterprise-wide view of critical information for the proactive management of litigation, compliance, and asset risk. Reduce legal costs, collaborate with internal departments, partner with outside counsel firms, and ensure compliance for the business-focused and results-oriented approach to the challenges facing legal departments.



With TeamConnect Legal, in-house counsel can keep track of all matters and be alerted to high exposure issues that need immediate attention.

Practice Areas

Litigation
Labor & Employment
Environmental
Regulatory Compliance
General Liability
Contracts & Agreements
Mergers & Acquisitions
Intellectual Property
Real Estate

Financial and Cost Management

Manage legal costs with a holistic approach – from litigation to liability exposure and ultimate bottom line results. More than just processing legal invoices, TeamConnect Legal Matter Management provides unprecedented control and accounting for company financials impacted by legal activities.

- Ensure 404 compliance through accurate, complete, and consistent accruals.
- Generate real-time accrual reports with the push of a button.
- Set matter budgets at the case, vendor, and expense or task-code level.
- Set matter budgets annually, quarterly, monthly, as desired.
- Roll up departmental matter budgets to overall legal spend summaries.
- Monitor cost allocations to between and among business units.
- Monitor spend as it relates to services.
- Monitor spend as it relates to liability exposure.
- Limit approval of expenditures if they exceed budgets.
- Consistently evaluate matters of similar type to determine assessment.
- Reduce legal fees by assigning the appropriate vendor based on prior experience to ensure good results.
- Send alerts when actual expenditures are near or exceed budgeted allocations.

"Mitratesch's web-based technology presented us with an ideal solution for our environment. By standardizing on a completely browser-based system, we are able to seamlessly deploy the system to all of our operations globally."

Marionne Carr
Vice-President and Deputy General Counsel
Textron



TeamConnect® Legal Matter Management



Legal Business Intelligence

View all of your essential information in real time, with the ability to "drill down" to specifics. Vital matter, risk and exposure metrics are available on Dashboards and Reports including:

Spend by matter category

Top 10 matters

Top 25 Outside Counsel Spending

Budget Summary

Budget vs. Expenditure Detail

Invoice Summary

Settlement Payout

Matter Count

Case Progress

Take proactive action against risks tracked at any level throughout the organization.

Electronic Invoice Processing

Traditional invoice approval processes are slow, inefficient, and error-prone. TeamConnect Legal Matter Management eliminates bottlenecks, providing a completely automated and configurable electronic invoice approval workflow.

- Accept electronic invoices from trading partners in numerous formats, including LEDES.
- Review, and make adjustments at the line item or fee / expense level.
- Perform automatic validation of vendors, timekeepers, and rates.
- Set approval limits for individual users and define when invoices should be escalated.
- Maintain a complete audit trail of the invoice workflow for auditing purposes.
- Trigger automatic payment processes when integrated with an Accounts Payable system.

Outside Counsel Management

Build a mutually beneficial relationship with outside counsel by collaborating on all phases of the engagement. Find the right attorney, use trusted resources, share documents securely, watch your legal spend and measure your results.

Maintain vendor profiles that include key information such as approved timekeepers, negotiated rates, areas of expertise, past performance, and current assignments. Standardize the selection process with a step-by-step approach that ensures that attorneys are equipped with the information they need to make informed hiring decisions, and avoid conflicts of interest.

Capture vendor performance on a case-by-case basis so you only hire the vendors that have successfully met department standards in the past.

Automation

Ensure consistency by automating routine tasks so that attorneys can focus on core activities.

- Data entry wizards enable matter information to be entered consistently and validated for accuracy.
- Built-in workflow automatically assigns matters and generates appropriate notifications and reminders.
- Invoices are routed electronically for approval by assigned managing attorneys
- Configurable to fit your organization's best practices.

Industries

- Financial Services
- Pharmaceuticals
- Energy & Utilities
- Manufacturing
- Insurance
- Government
- Automotive
- Telecommunications
- Retail
- Healthcare

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TeamConnect® Legal Suite



Get strategic.

Monitor your enterprise, evaluate performance, and take decisive action. Provide an unparalleled level of service to your enterprise with the matter-centric TeamConnect Legal Suite, the single platform solution for increased collaboration, legal business intelligence, and strategic decision-making.

Position TeamConnect Legal Suite at the center of your legal operations and realize the benefits of technology's promise. Empower your legal department with the Enterprise Risk Monitor for the proactive and strategic management of litigation, compliance, and asset risks.

Visibility

Provides enterprise-wide monitoring of your critical data, facilitating strategic action and high-level decision-making.

With extended legal oversight, the TeamConnect Legal Suite's Executive Dashboard provides an analytical, collective view of trending data for financial accruals, product defect rates, security incidents, claims, customer complaints, fraud, and IP license infringement.

Collaboration

Supports internal customers, in-house, and outside counsel in a mutually beneficial, collaborative relationship.

From documents to real-time matter status updates to electronic budget submission, approval, and beyond, TeamConnect Legal Suite supports the entire process of engagement.

- Collaborate with internal customers, business units, company executives, and outside counsel.
- Enhance internal and external communication and share best practices.
- Synchronize process workflows and align the interests of all business partners.

"TeamConnect enables us to manage our outside counsel, improve employee productivity, and obtain greater visibility between departments."

*Libby Troughton
Chief Systems Specialist
The Home Depot*

TeamConnect Legal Suite Components

- Matter Management
- Mass Tort
- Claims Litigation
- Entity Management
- Incident Reporting and Investigation

Flexibility

Offers the flexibility to grow with, adapt to, and perform according to your business requirements.

Configurable, scalable, and extensible, the TeamConnect Legal Suite is the most flexible legal solution addressing industry-specific and business-specific challenges, regulatory compliance issues, and future demands.

- Leverage our 18 years of legal domain expertise in industries such as: Financial Services, Energy & Utilities, Pharmaceutical, Manufacturing, and more.
- Benefit from a technology investment that evolves as your business drivers and competitive pressures change.
- Discover the only legal-centric solution with the flexibility to solve growing legal business concerns such as: Privacy, Security, Claims, Asset Management, and more.

Integration

Enables seamless integration with external applications and legacy systems through XML's open standards.

- Integrate with departmental systems, such as Claims, Accounting, HR, CRM, and Manufacturing.
- Integrate with external vendors, such as outside counsel and litigation services.
- Integrate with corporate-wide document management systems and productivity suites.



TeamConnect Legal Suite Components

Matter Management

Manages budgets, controls spend, ensures quality and optimal results through real-time collaboration and partnership on a single platform.

- Litigation
- Transactions
- Invoice workflow and Budgeting
- Outside Counsel Management
- Document Management and Reporting

Mass Tort

Provides comprehensive management of class action lawsuits for companies facing litigation in any of the following areas:

- Tobacco
- Asbestos
- Manufacturing
- Pharmaceutical

Claims Litigation

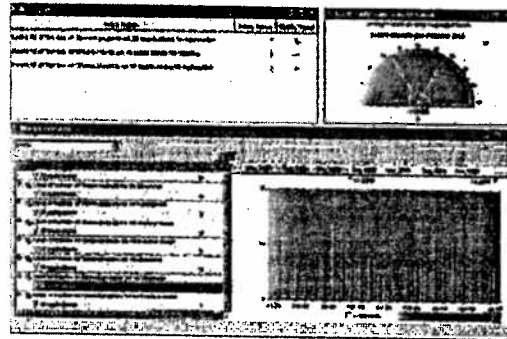
Manages litigates claims across multiple jurisdictions and throughout many regional offices.

- Health
- Worker's Compensation
- Property & Casualty
- Life
- Self-Insured

Entity Management

Manages corporate governance, compliance, and administrative needs in both public and private corporate enterprises.

- Legal Documentation for Companies and Subsidiaries
- Articles of Incorporation
- Personal Files and Records
- Meeting Records and Minutes



The Enterprise Risk Monitor enables the proactive and strategic management of litigation, compliance, and asset risks.

Incident Reporting and Investigation

Enables organizations to identify potential risks and take early corrective action by managing incidents, complaints, and other reports that increase corporate liability and financial risks.

- Corporate Security
- Customer Complaint Management
- Compliance

TeamConnect Legal Suite Features

- Resource Management
- Productivity Management
- Content Management
- Document Management
- Financial Management
- Event Management
- Reporting
- Dashboards
- Analytics and Trending



TeamConnect[®] Legal Executive Dashboard



**You are at the controls.
Drive strategic action. Steer high-level decisions. Avoid unforeseen risks.**

Accurate, reliable, and insightful, TeamConnect Legal Executive Dashboard provides an enterprise-wide view of critical business, legal, and compliance data in summary tables, dynamic graphs, and metric monitors.

Do you know the facts about your enterprise performance?
It's time you did.

Take the proactive role corporations are demanding
from their legal departments.

Beyond the operational matter management system for attorneys and their staff, TeamConnect Legal Executive Dashboard helps General Counsel achieve strategic goals. Real-time information at your fingertips provides an analytical, collective view of trending data for financial accruals, product defect rates, security incidents, claims, customer complaints, fraud, and IP license infringement. Drill down for details, assess cases early, get the critical answers you need, and make informed decisions.

Personalized

- Generate customized results based on user roles and benefit from a system that performs according to your business requirements.

Perceptive

- Gain the real-time access to reports, charts, tables, graphs, and tickers that facilitate immediate responses to internal and external demands.

Interactive

- Drill down for details and interact with generated results.

Adaptable

- Modify your reporting criteria as your business drivers and competitive pressures change.

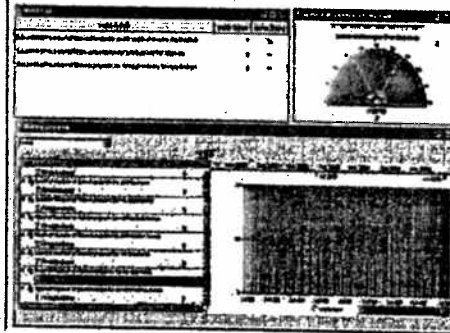


Figure 1: Link corporate strategy to key indicators.

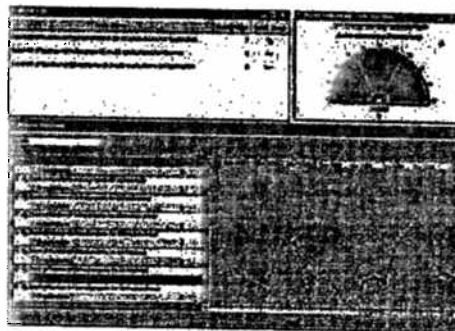
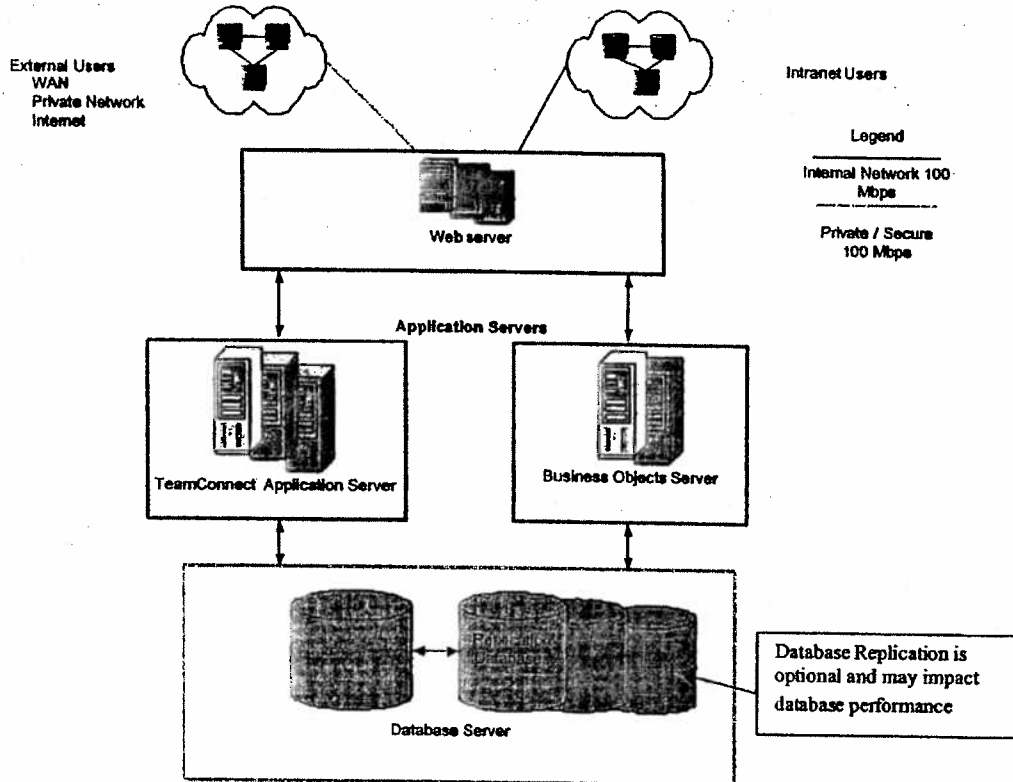


Figure 2: Gain real-time access to information.



Minimum System Configuration

500 User Environment



Clients
Intel® Pentium® 4, AMD Athlon or Sun UltraSPARC IIe, III or IIII
256 MB RAM or higher
16 bit color video setting or better
Operating Systems: Windows 9X, 2000, XP, Linux, Solaris
Web Browsers: Internet Explorer 5 or higher, Netscape 6 or higher, Mozilla 1.3

Web Servers
Intel® Pentium® 4, AMD Athlon, Sun UltraSPARC II or III
1 GB RAM or higher
16 bit color video setting or better
Operating Systems: Windows 2000, Solaris 8 or 9
Web Servers: IIS 5, Apache, iPlanet, WebLogic

Application Server
Quad Intel® Xeon, or Quad Sun UltraSPARC III
4 GB RAM or higher per processor
Operating Systems: Windows 2000, Sun Solaris
Application Servers: WebLogic, iPlanet, WebSphere

Database Server
Quad Intel® Xeon, or dual Sun UltraSPARC III
4 GB RAM or higher
Operating Systems: All supported by Oracle, MS SQL & DB2
Relational Databases: Oracle BI and 9i MS SQL 7 DB2 7
Sun/Oracle combinations are recommended for the database tier



MITRATECH
Connecting People, Knowledge and Process

TeamConnect 2.2 SP1 Certification List

Application Servers

- WebLogic Express 7.0.6 - City Standard
- WebLogic Express 8.1 SP4
- WebSphere 5.0.2 SP7
- WebSphere Express 5.1.0
- WebSphere Express 6.0.0.1

Database Servers

- Oracle 9.2.0.4.0
- Oracle 10G (10.1.0.3.0) - City Standard
- SQL Server 2000 SP3

Browser

- Internet Explorer 6.0 SP1 - City Standard
- Netscape Navigator 7.1

Business Objects

- Business Objects 5.1
- Business Objects 6.5 - City Standard

As of 5/05



Company History

Committed to quality, service, and innovation, Mitratach has demonstrated a keen awareness of legal business drivers, industry trends, and market demands. Since 1987, Mitratach has provided tangible business value to clients with best-in-class technology.



Some key milestones in Mitratach history include:

2005

Mitratach announces TeamConnect Legal Suite, a comprehensive set of software solutions that includes Matter Management, Executive Dashboard, Entity Management, Mass Tort, Incident Reporting and Investigation, to maximize legal department productivity while reducing operations and IT costs.

2004

Mitratach launches TeamConnect Legal to extend legal domain expertise to small and midsize legal departments. Mitratach also announces support for IBM eServer zSeries and relocates headquarters to accommodate growth.

2003

TeamConnect Enterprise integrates with IBM's WebSphere Application Server and Bea WebLogic Platform to provide a highly secure, scalable, and reliable environment. Mitratach appoints Afshin Behnia President and CEO. Afshin Behnia was the key architect of product strategy, sales, and partner channel expansions.

2002

Mitratach releases TeamConnect Enterprise 2.0, extending the company's expertise into the realm of fully Web-enabled, J2EE compliant, XML based application services.

2001

Mitratach establishes a formal alliance with Deloitte & Touche and releases Loss Control and Comparative Negligence Assessment applications.

2000

Mitratach establishes a partnership with BusinessObjects, embedding BusinessObjects reporting and data mining solutions in TeamConnect Enterprise.

1999

Mitratech releases TeamConnect Enterprise 1.0, a completely new application designed and developed from the ground up to be a fully Web-based business process management solution embracing open standards. A key innovation introduced together with TeamConnect Enterprise, is the Rapid Solution Development toolset.

1996

Mitratech releases CLMS Version 5 and TeamConnect for CLMS, the first Web-based application for case management in the legal industry. TeamConnect for CLMS extends CLMS capabilities, enabling outside counsel to collaborate with legal departments through the Web.

1994

Mitratech releases CLMS Version 3.5, implementing the Client/Server computing model under Windows 3.1. Mitratech also forms an alliance with AT&T GIS for clients such as Farmers Insurance, Home Savings, Allstate, & Dow Corning.

1993

Mitratech releases CLMS for Microsoft Windows. Mitratech targets corporate legal and insurance markets with clients such as Coca Cola, Bristol Meyers, Employment Health Insurance, CNA Insurance.

1992

Mitratech releases the Corporate Legal Management System (CLMS), Version 1 on personal computers and networks, and establishes marketing alliances with Prentice Hall, Simon & Schuster, and Paramount.

1987

Mitratech releases PI Expert, providing litigation support, on personal computers, for both plaintiff and defense law firms specializing in personal injury.