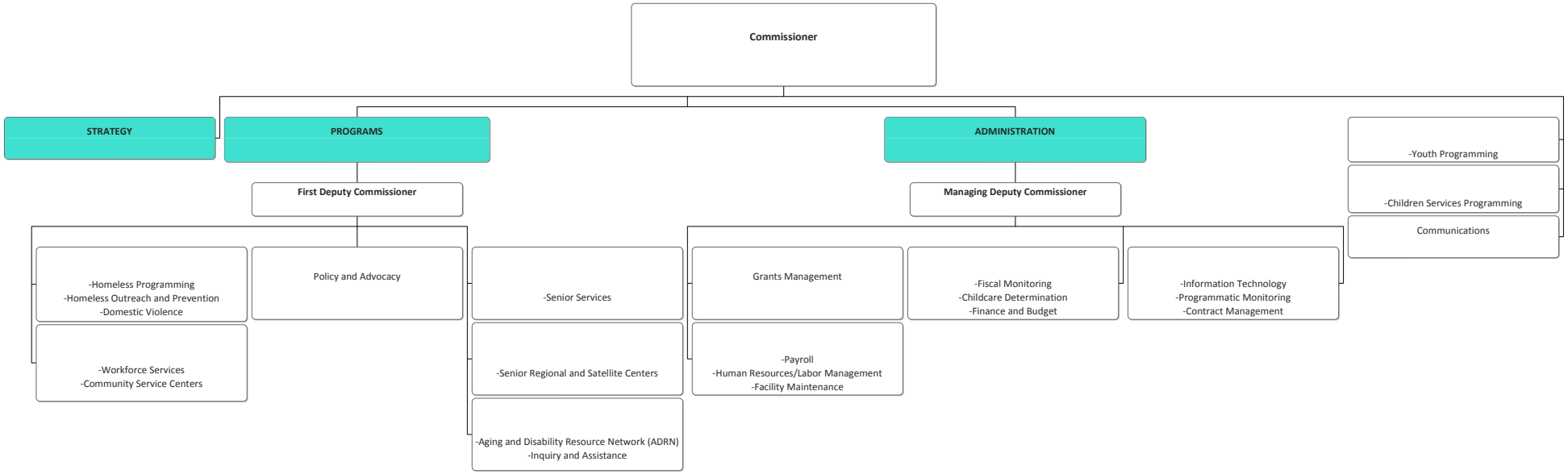CHICAGO DEPARTMENT OF FAMILY AND SUPPORT SERVICES