

KNOW

BEFORE YOU RIDESHARE

APP REQUIREMENTS

Identification card of the transportation network driver
Display of the vehicle a passenger requests, including the license plate number, make, model and year of the vehicle
The City's 311 number for passengers to use to report complaints

Whether smoking is permitted in the vehicle

An option to not be rated by the driver as a passenger is required if a rating system exists on the app

A button for passengers to request a fare quote displayed on the smart phone app before the start of each ride

Notice of the time frame periods of surge pricing

The surge price quote displayed in a dollar amount fare estimate (with the multiplier displayed)

A button to decline the transportation request based on the fare quote


VEHICLE REQUIREMENTS

Rideshare company's distinctive signage on exterior


City of Chicago emblem displayed on dashboard

Rideshare driver identification card on the driver

TNP means **Transportation Network Provider**, the official term for 'Rideshare'

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BUSINESS AFFAIRS
CONSUMER PROTECTION

Department of Business Affairs and Consumer Protection
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