CACC responds to approximately 60,000 requests for service each year. Experienced Animal Control Officers and Inspectors patrol Chicago’s neighborhoods from 7 a.m. to 10 p.m. 365 days a year to protect public safety and assist injured, neglected and stray animals. CACC also investigates dog bites, potentially dangerous animals and inspects animal related businesses.

Chicago Animal Care and Control is committed to protecting public safety and ensuring the humane care of animals through sheltering, pet placement, education, and animal law enforcement.

2741 S. Western Ave
Chicago, IL  60608

For Animal Related Assistance

For More Information Please Visit: www.adoptchicago.org
In Chicago, only four agencies are allowed to accept strays. Nearly half of the 20,000 animals taken in at CACC each year are strays. To redeem your lost pet, a valid photo ID is required to sign in at the facility and proof of animal ownership (veterinary records, purchase receipt, pictures of the pet) must be provided. Redemption fees will vary based on length of stay and other factors. Lost Pet Tours occur daily at: 12:15 pm, 1:15 pm, 2:15 pm, 4:15 pm, 5:15 pm, 6:15 pm (No Tour at 3:15) 7 days a week.

**Other Agencies that take in strays...**
- Animal Welfare League
  6224 S. Wabash Ave  •  773-667-0088
  www.animalwelfareleague.com
- APA Harmony House (cats only)
  3809 N. Kedzie Ave  •  773-463-6667
  www.hhforcats.org
- Treehouse (cats only)
  1212 W. Carmen Ave  •  773-667-0088
  www.treehouseanimals.org

If you are interested in helping the shelter staff at CACC by walking dogs, socializing cats, or spreading the word to potential adopters about the animals and services offered at CACC, please visit www.adoptchicago.org & complete an volunteer application. Interested candidates, please RSVP to attend an information session to caccvolunteer@cityofchicago.org

Volunteer Opportunities

Once you attend an information session & complete the application, you’ll receive information to be fingerprinted & once complete & approved as a volunteer, you will receive training and get the enjoyable experience of helping many loving animals.

**FOR MORE INFORMATION, PLEASE VISIT WWW.ADOPTCHICAGO.ORG**