TOF CHICAGO

Code: 1689

Family: Clerical and Office Administration Service: Administrative

Group: Statistical, Technical and Mercantile Series: Real Estate and Legal Series

CLASS TITLE: ADMINISTRATIVE ASSISTANT TO DEPUTY CORPORATION COUNSEL

CHARACTERISTICS OF THE CLASS

Under general supervision, performs responsible and confidential secretarial and administrative responsibilities of a sensitive nature for a Deputy Corporation Counsel in the Law Department; and performs related duties as required.

ESSENTIAL DUTIES

- Transcribes detailed and complex legal correspondence, letters, minutes of meetings and notes on confidential matters
- Uses MS Word and Excel in order to prepare legal documents, compose correspondence and create spreadsheets
- Prepares Power Point materials including charts and presentations
- Organizes and maintains confidential records and files for the Deputy Corporation Counsel
- Screens telephone calls and visitors and schedules appointments in order to maintain supervisor's calendar
- Assists the Deputy Corporation Counsel in tracking legal briefs and motions
- Responds to confidential complaints, problems and inquiries from the general public, city
 officials, governmental agencies, and division attorneys and support staff
- Communicates the Deputy Corporation Counsel's directives and instructions to division attorneys and support staff
- Coordinates travel arrangements for attorneys within the division
- Verifies and maintains daily timekeeping records for division personnel
- Assigns and supervises work activities of clerical and administrative support staff
- Participates in the performance evaluation process for subordinate personnel
- Issues verbal and written warning for disciplinary purposes
- Conducts research and works on special projects, as required

NOTE: The list of essential duties is not intended to be inclusive; there may be other duties that are essential to particular positions within the class.

MINIMUM QUALIFICATIONS

Education, Training, and Experience

Graduation from an accredited college or university with a Bachelor's degree, plus two years of legal/administrative support and/or secretarial work experience; or an equivalent combination of education, training and experience.

Licensure, Certification, or Other Qualifications

- Must be able to demonstrate skill in using MS Word, Excel and PowerPoint software
- Excellent organizational and communication skills required

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WORKING CONDITIONS

General office environment

EQUIPMENT

- Standard office equipment (e.g., telephone, printer, photocopier, fax machine, calculator)
- Computers and peripheral equipment (e.g., personal computer, computer terminals)

PHYSICAL REQUIREMENTS

Physical ability to operate a personal computer and related office equipment

KNOWLEDGE, SKILLS, ABILITIES, AND OTHER WORK REQUIREMENTS

Knowledge

Moderate knowledge of:

- *applicable procedures and methods used in administrative and clerical practices
- *applicable computer software applications and personal computer operations
 Some knowledge of:
- legal terminology and court procedures
- departmental rules and progressive discipline procedures

Knowledge of applicable City and department policies, procedures, rules, and regulations

Skills

- ACTIVE LISTENING Give full attention to what other people are saying, taking time to understand the points being made, ask questions as appropriate, and not interrupt at inappropriate times
- ACTIVE LEARNING Understand the implications of new information for both current and future problem-solving and decision-making
- CRITICAL THINKING Use logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions, or approaches to problems
- JUDGEMENT AND DECISION MAKING Consider the relative costs and benefits of potential actions to choose the most appropriate one
- TIME MANAGEMENT Manage one's time or the time of others

Abilities

- COMPREHEND ORAL INFORMATION Listen to and understand information and ideas presented through spoken words and sentences
- SPEAK Communicate information and ideas in speaking so others will understand
- COMPREHEND WRITTEN INFORMATION Read and understand information and ideas presented in writing
- WRITE Communicate information and ideas in writing so others will understand
- REASON TO SOLVE PROBLEMS Apply general rules to specific problems to produce answers that make sense

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Other Work Requirements

- INITIATIVE Demonstrate willingness to take on job challenges
- ADAPTABILITY/FLEXIBILITY Be open to change (positive or negative) and to considerable variety in the workplace
- DEPENDABILITY Demonstrate reliability, responsibility, and dependability and fulfill obligations
- ANALYTICAL THINKING Analyze information and using logic to address work or job issues and problems
- ATTENTION TO DETAIL Pay careful attention to detail and thoroughness in completing work tasks

All employees of the City of Chicago must demonstrate commitment to and compliance with applicable state and federal laws, and City ordinances and rules; the City's Ethics standards; and other City policies and procedures.

The City of Chicago will consider equivalent foreign degrees, accreditations, and credentials in evaluating qualifications.

* May be required at entry.

City of Chicago Department of Human Resources March, 2016