



# City of Chicago

## Business Affairs and Consumer Protection

### **PUBLIC VEHICLE INDUSTRY NOTICE**

July 26th, 2016

Notice No. 16-053

#### **REMINDER: Maximum Credit Card Processing Fee is now 3%**

Please note the following new law went into effect as of July 1, 2016

**The maximum service fee/transaction fee charged to the lessee taxi chauffeur for the processing of electronic payments may not be greater than three percent (3%).**

*See Taxicab Medallion License Holder Rule TX5.08.*

The Taxicab Medallion License Holder Rules are posted on the Rules and Regulations Web Page on the Department of Business Affairs and Consumer Protection Web site:

[http://www.cityofchicago.org/city/en/depts/bacp/supp\\_info/rules\\_and\\_regulations.html](http://www.cityofchicago.org/city/en/depts/bacp/supp_info/rules_and_regulations.html)

Taxicab drivers may file complaints regarding overcharges or excessive fees by calling 311 or by completing and submitting this complaint form:

<http://www.cityofchicago.org/content/dam/city/depts/bacp/publicvehicleinfo/publicchauffeur/publicvehicleinvestigationform02062013.pdf>

- 
- ▶ For questions, comments, or to join the City of Chicago's Department of Business Affairs and Consumer Protection-Public Vehicle Operations (BACPPV) e-mail list to receive industry notices and other news, send an email to [BACPPV@cityofchicago.org](mailto:BACPPV@cityofchicago.org).
  - ▶ Rules and Regulations governing City of Chicago licensed public vehicles and public chauffeurs are available at [www.cityofchicago.org/bacp](http://www.cityofchicago.org/bacp).
  - ▶ The Municipal Code of Chicago is available at [www.amlegal.com](http://www.amlegal.com).

**Public Vehicle Operations Division • 2350 W. Ogden, First Floor, Chicago, IL 60608**  
[BACPPV@cityofchicago.org](mailto:BACPPV@cityofchicago.org) • 312-746-4300 • [www.cityofchicago.org/bacp](http://www.cityofchicago.org/bacp)