



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison-Butler  
Commissioner  
Department of Family and Support Services

**CC:** Deanne Millison  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 26, 2018

**Re:** Request for Information from Annual Appropriations Committee Hearing

**ID#:** 50-01 Family Independence Initiative

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The attached information is in response to questions posed at our department's hearing on October 24, 2018 to discuss the proposed 2019 budget.

Alderman Dowell requested that DFSS provide a copy of the article in the New York Times regarding the Family Independence Initiative.

Attached is a copy of the article. The link to the article is  
<https://www.nytimes.com/2017/08/15/opinion/poverty-family-independence-initiative.html>

As always, please let me know if you have any further questions.

# The New York Times

FIXES

## When Families Lead Themselves Out of Poverty

By David Bornstein

Aug. 15, 2017

Seventeen years ago, Mauricio Lim Miller, a leader in the field of social services, received a phone call from Jerry Brown, who was the mayor of Oakland, Calif., at the time, that set him on a quest to understand how families really overcome poverty. Lim Miller had spent decades working in community development, leading an organization, Asian Neighborhood Design, that had grown into a nationally recognized model. In 1999, Lim Miller was one of the honorees, along with Rosa Parks, invited by President Bill Clinton to attend the State of the Union address.

Privately, however, Lim Miller had long had doubts about the effectiveness of his work helping people escape poverty.

Mr. Brown echoed those doubts in his phone call and issued a challenge. Lim Miller recalled, “He said, ‘After 30 years of the war on poverty, all we’ve done is made poverty tolerable. We haven’t fundamentally changed anything. If you could do anything to bring about a fundamental change in poverty and economic mobility, what would you do?’ And he asked me to think about it and come to his office in a few weeks.”

Lim Miller realized that didn’t know the answer. But he reflected: He had grown up as the son of an immigrant from Mexico, a single mother, who struggled mightily so he could attend the University of California at Berkeley. “When I came to Brown’s office I told him, ‘I don’t know what to do. But my mother figured out how to get *me* out of poverty, and I think other mothers, fathers and guardians might also have ideas about how to get their lives together. I would ask *them* to show us how to build their lives.’ ”

Out of that conversation grew the Family Independence Initiative, an organization that is challenging some of the core assumptions that have prevailed in social service work for decades — particularly the assumption that poor families need a great deal of assistance, advice and motivation from professional social workers to improve their lives. (Previous Fixes columns describe this work here and here.)

The initiative is grounded in the premise that a paternalistic conceit has hindered the development of poor families, perpetuated negative beliefs about them across society and led to systems of service that wealthier people would never choose for themselves. By contrast, Lim Miller's organization provides no services or advice directly. What it offers are a structure and a platform within which families can strengthen their social networks, along with small payments for tracking their own behaviors and reporting them on a monthly basis. With these assets, they can discover what works for themselves and their peers, share or emulate their successes and assist one another.

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To date, the initiative has worked with more than 2,000 families in 10 cities across the country — from the Bay Area to Boston, from Detroit to New Orleans. The families report surprising gains in income, educational attainment and mutual assistance. They have advanced homegrown solutions for child care, transportation, nutrition and entertainment, and assistance for seniors, housing and education. Their local lending circles have circulated nearly \$2 million.

Last week, a new book by Lim Miller, *The Alternative: Most of What You Believe About Poverty Is Wrong*, was published. It draws from his personal and professional experiences, reflecting on the heart-wrenching decisions his mother made to ensure opportunities for him and his sister, and offering a sharp critique, from the left, that challenges a belief about poor families that prevails across the political spectrum.

I asked Lim Miller to share some of what he has learned.

**David Bornstein: What's the main idea in the book?**

**Mauricio Lim Miller:** Those that have been involved in the war on poverty, although we've been trying to be helpful, have actually hidden the capacity in the communities themselves.

**DB:** How?

**MLM:** When I was running social services, if I didn't present the charity case, I didn't get funded. We competed to present the most in need. And families come to see that the more needy you are, the more eligibility you have. So the system asks them to hide their talent and initiative. It becomes a race to bottom. Our society works on stereotypes, whether it's race, gender or ethnicity. If you're hiding your talent, it adds to the stereotype. What permeates the left and the right is the belief that something must be *wrong* with poor families.

**DB: How did the Family Independence Initiative begin?**

**MLM:** When I first started F.I.I., it was more of a research project. We told families: “Our role is not to help you. You’re the experts of your own lives.” We said: “All we’re going to do is collect the data and give it back to you. You have to look for solutions.” We have fired four staff who couldn’t help but give advice to families. Within two years, I realized that people’s lives were changing. The data showed that when we provided an encouraging environment, but *didn’t* provide services, families had better outcomes. But initially most families didn’t know what to do to get ahead.

**DB: How did they discover what to do?**

**MLM:** What happens is that some families come up with solutions. They are the “positive deviants” or “early adopters.” Diffusion theory shows that once you have enough early adopters, others follow. That’s what happened after the first Irish became policemen in Boston in the 1850s. It’s what happened with homeownership among Salvadorans who joined F.I.I. We found that by giving families data about what all the families were doing, it began surfacing ideas. And while it may take six or seven months for something to happen, when a solution comes up naturally, it spreads.

**DB: So the data is critical.**

**MLM:** The data is the driving force. We had an evaluator come in and he found that the biggest driver of change among families is what’s called “social signaling” — when they see people who are like them doing something that they would like to do too, like starting businesses, buying homes. It creates jealousy, inspiration, fear of missing out. And they also realize that they can call someone who can help them. The data makes these positive deviants and early adopters more public, families share the stories, and it drives changes.

**DB: What do you envision could come from this platform you’re building?**

**MLM:** Amazon and Walmart can tell what’s being sold and what other products they should put in front of us. The F.I.I. has the best data-tracking and journaling system for low-income families in the country. We have millions of data points, and we can start making our own predictions and recommendations. We need more benefits around scholarships because that’s becoming more popular everywhere. Families need cars and better public transportation in Detroit. And we have the ability to do the analytics so that foundations or governments can put dollars out in a way that makes sense given what families are doing, especially locally. You can then look for patterns and you may come up with a state or national policy.

**DB: Where did the war on poverty go wrong?**

**MLM:** The war on poverty was about movements at the beginning; then it became about programs and institutions. And that has created a listening gap. All these poverty conferences we go to — the families we’re talking about are never there except as examples of a successful social

service program. They're never there to represent themselves, their own successes. They always represent *programs*. And their stories are told to get more funding for the programs.

**DB: What's wrong with programs?**

**MLM:** I ran a program for 20 years. But I wouldn't want my own family to use my own services, even though they were among the best in the country. Once I had money, I saw that the system for people with money runs very different than the social service system. When I get my kids tutors at Sylvan Learning Center, they ask, "Do you want tutors in the evening or afternoon? What works for you?" When I offered tutoring through my program, families had to take what I gave them, and I had to do what the funders required. But if the person who comes in for help isn't making the choices themselves, they don't hold themselves accountable. And there are very limited choices offered to people who can't pay.

**DB: What's your vision in the years ahead?**

**MLM:** We're trying to elevate this concept of "no service." We'd like to take the money that programs would normally spend on social workers and instead make it available as scholarships or investments or loans. That would parallel the kinds of benefits that we give to the rich because society thinks they create the jobs.

**DB: What do you say to the social workers?**

**MLM:** It's very hard. In my career, some of the best people I've met are social workers. They have really good hearts and they want things to change, but it's difficult to accept that you may be part of the problem, that in your desire to help, you may be playing into negative stereotypes that poor families have internalized. In his "Letter From a Birmingham Jail," Martin Luther King Jr. wrote that the paternalism of white moderates may be a greater barrier to fundamental change than outright racism.

People who are poor have to deal with class and gender and race issues, and they are so disrespected. All of us who want to make a difference need to learn how to be *follower* leaders — to use our positions and our privilege and access to money in a way that actually bolsters the initiative that the families take. But not to lead. It's hard to stand back and trust families. But this change in perspective — to respect poor people — is what this country needs right now.

**DB: Any final thoughts?**

**MLM:** We need to get away from systems that focus on individuals and look toward the collective actions that people are taking. You don't survive on \$20,000 a year in the Bay Area unless you work with other families and help one another. We need to create an environment that honors people helping one another and sharing and being good to one another and recognizing where those efforts are happening.

*David Bornstein is the author of "How to Change the World," which has been published in 20 languages, and "The Price of a Dream: The Story of the Grameen Bank," and is co-author of "Social Entrepreneurship: What Everyone Needs to Know." He is a co-founder of the Solutions Journalism Network, which supports rigorous reporting about responses to social problems.*

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**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner

**CC:** Deanne Millison  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 26, 2018

**Re:** Request for Information from Annual Appropriations Committee Hearing

**ID#:** 50-02 Constituent Education about the Rights of Homeless Individuals

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This memo and attached document is in response to questions posed at our department's hearing on October 24, 2018 to discuss the proposed 2019 budget.

Alderman Scott requested that DFSS provide an educational piece for his constituents regarding the rights of the homeless.

DFSS refers to the attached Illinois Homeless Bill of Rights when talking to the community about the rights of homeless individuals.

Using this Bill of Rights, DFSS will create an easier-to-follow handout that can be distributed to constituents. DFSS will also follow up with Alderman Scott to schedule time for DFSS staff to join a community meeting to discuss issues of homelessness, including the rights of homeless individuals, with residents in his ward.

As always, please let me know if you have any further questions.

**Information maintained by the Legislative Reference Bureau**

Updating the database of the Illinois Compiled Statutes (ILCS) is an ongoing process. Recent laws may not yet be included in the ILCS database, but they are found on this site as [Public Acts](#) soon after they become law. For information concerning the relationship between statutes and Public Acts, refer to the [Guide](#).

Because the statute database is maintained primarily for legislative drafting purposes, statutory changes are sometimes included in the statute database before they take effect. If the source note at the end of a Section of the statutes includes a Public Act that has not yet taken effect, the version of the law that is currently in effect may have already been removed from the database and you should refer to that Public Act to see the changes made to the current law.

## **HUMAN RIGHTS (775 ILCS 45/) Bill of Rights for the Homeless Act.**

(775 ILCS 45/1)

Sec. 1. Short title. This Act may be cited as the Bill of Rights for the Homeless Act.

(Source: P.A. 98-516, eff. 8-22-13.)

(775 ILCS 45/5)

Sec. 5. Legislative intent. It is the long-standing policy of this State that no person should suffer unnecessarily from cold or hunger, be deprived of shelter or the basic rights incident to shelter, or be subject to unfair discrimination based on his or her homeless status. At the present time, many persons have been rendered homeless as a result of economic hardship, a severe shortage of safe and affordable housing, and a shrinking social safety net. It is the intent of this Act to lessen the adverse effects and conditions caused by the lack of residence or a home.

(Source: P.A. 98-516, eff. 8-22-13.)

(775 ILCS 45/10)

Sec. 10. Bill of Rights.

(a) No person's rights, privileges, or access to public services may be denied or abridged solely because he or she is homeless. Such a person shall be granted the same rights and privileges as any other citizen of this State. A person experiencing homelessness has the following rights:

(1) the right to use and move freely in public spaces, including but not limited to public sidewalks, public parks, public transportation, and public buildings, in the same manner as any other person and without discrimination on the basis of his or her housing status;

(2) the right to equal treatment by all State and municipal agencies, without discrimination on the basis of housing status;

(3) the right not to face discrimination while maintaining employment due to his or her lack of permanent mailing address, or his or her mailing address being that of a shelter or social service provider;

(4) the right to emergency medical care free from discrimination based on his or her housing status;

(5) the right to vote, register to vote, and receive documentation necessary to prove identity for voting without discrimination due to his or her housing status;

(6) the right to protection from disclosure of his or her records and information provided to homeless shelters and service providers to State, municipal, and private entities without appropriate legal authority; and the right to confidentiality of personal records and information in accordance with all limitations on disclosure established by the federal Homeless Management Information Systems, the



federal Health Insurance Portability and Accountability Act, and the federal Violence Against Women Act; and

(7) the right to a reasonable expectation of privacy in his or her personal property to the same extent as personal property in a permanent residence.

(b) As used in this Act, "housing status" means the status of having or not having a fixed or regular residence, including the status of living on the streets, in a shelter, or in a temporary residence.

(Source: P.A. 98-516, eff. 8-22-13.)

(775 ILCS 45/15)

Sec. 15. Damages and attorney's fees. In any civil action alleging a violation of this Act, the court may award appropriate injunctive and declaratory relief, actual damages, and reasonable attorney's fees and costs to a prevailing plaintiff.

(Source: P.A. 98-516, eff. 8-22-13.)

(775 ILCS 45/99)

Sec. 99. Effective date. This Act takes effect upon becoming law.

(Source: P.A. 98-516, eff. 8-22-13.)



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**From:** Lisa Morrison Butler  
Commissioner  
Department of Family and Support Services

**CC:** Deanne Millison  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 26, 2018

**Re:** Request for Information from Annual Appropriations Committee Hearing

**ID#:** 50-03 Additional Funding for Youth Services in 2019

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The attached information is in response to questions posed at our department's hearing on October 24, 2018 to discuss the proposed 2019 budget.

Aldermen David Moore and Pat Dowell requested that DFSS provide the list of funding increases for Youth Services found in the preliminary 2019 budget.

The following is the list of new investments in Youth Services for 2019:

- \$500K for Chicagoability summer programming
- \$1M for After School Matters afterschool programming
- \$675K for Choose to Change
- \$340K for Strong Futures expansion
- \$777K for Vacant Lots Pilot
- \$1.4M for expansion of the Mayor's Mentoring Initiative (MMI) to 7th grade boys
- \$1M increase for Working on Womanhood (WOW) mentoring

As always, please let me know if you have any further questions.



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Commissioner  
Department of Family and Support Services

**CC:** Deanne Millison  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 26, 2018

**Re:** Request for Information from Annual Appropriations Committee Hearing

**ID#:** 50-04 One Summer Chicago Plus Participants by Ward and Zip Code

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The attached information is in response to questions posed at our department's hearing on October 24, 2018 to discuss the proposed 2019 budget.

Alderman Moore has requested DFSS to provide a list of 2018 One Summer Chicago Plus participants by zip code.

Please see the attached list of One Summer Chicago Plus participants by zip code and ward.

As always, please let me know if you have any further questions.

Ward (Zip Code)	2018 OSC+ Participants
<b>Ward 1</b>	<b>20</b>
60622	20
<b>Ward 2</b>	<b>5</b>
60610	1
60614	2
60622	1
60642	1
<b>Ward 3</b>	<b>115</b>
60605	2
60609	11
60615	34
60616	17
60621	4
60627	1
60653	46
<b>Ward 4</b>	<b>105</b>
60615	19
60616	4
60619	1
60653	81
<b>Ward 5</b>	<b>89</b>
60615	8
60617	3
60619	6
60637	27
60649	45
<b>Ward 6</b>	<b>148</b>
60619	68
60620	6
60621	50
60636	15
60637	9
<b>Ward 7</b>	<b>140</b>
60617	59
60619	3
60647	2
60649	76

Ward (Zip Code)	2018 OSC+ Participants
<b>Ward 8</b>	<b>138</b>
60617	38
60619	63
60628	12
60649	25
<b>Ward 9</b>	<b>133</b>
60619	18
60628	104
60827	11
<b>Ward 10</b>	<b>19</b>
60617	18
60633	1
<b>Ward 11</b>	<b>15</b>
60608	5
60609	6
60616	4
<b>Ward 12</b>	<b>24</b>
60608	3
60623	16
60632	5
<b>Ward 13</b>	<b>17</b>
60629	11
60638	6
<b>Ward 14</b>	<b>24</b>
60629	7
60632	17
<b>Ward 15</b>	<b>34</b>
60609	5
60629	1
60632	9
60636	19
<b>Ward 16</b>	<b>94</b>
60609	10
60621	16
60629	30
60636	38

Ward (Zip Code)	2018 OSC+ Participants
<b>Ward 17</b>	<b>113</b>
60620	56
60629	26
60636	31
<b>Ward 18</b>	<b>57</b>
60620	8
60629	10
60636	2
60652	37
<b>Ward 19</b>	<b>27</b>
60643	26
60655	1
<b>Ward 20</b>	<b>120</b>
60609	16
60621	15
60628	1
60637	87
60647	1
<b>Ward 21</b>	<b>157</b>
60620	145
60628	7
60643	5
<b>Ward 22</b>	<b>117</b>
60623	86
60638	1
60647	30
<b>Ward 23</b>	<b>20</b>
60629	15
60632	3
60638	1
60647	1
<b>Ward 24</b>	<b>175</b>
60608	4
60612	4
60623	125
60624	39
60644	3

Ward (Zip Code)	2018 OSC+ Participants
<b>Ward 25</b>	<b>20</b>
60607	3
60608	16
60616	1
<b>Ward 26</b>	<b>20</b>
60622	8
60639	8
60651	4
<b>Ward 27</b>	<b>80</b>
60607	2
60610	4
60612	42
60624	13
60642	4
60651	15
<b>Ward 28</b>	<b>133</b>
60607	9
60608	2
60612	19
60624	51
60644	52
<b>Ward 29</b>	<b>118</b>
60639	14
60644	74
60651	27
60707	3
<b>Ward 30</b>	<b>24</b>
60618	4
60634	9
60639	5
60641	6
<b>Ward 31</b>	<b>22</b>
60639	5
60641	17
<b>Ward 33</b>	<b>6</b>
60618	3
60625	3

<b>Ward (Zip Code)</b>	<b>2018 OSC+ Participants</b>
<b>Ward 34</b>	<b>159</b>
60628	86
60643	73
<b>Ward 35</b>	<b>23</b>
60618	1
60625	1
60639	21
<b>Ward 36</b>	<b>16</b>
60634	3
60639	11
60707	2
<b>Ward 37</b>	<b>134</b>
60624	4
60639	20
60644	40
60651	70
<b>Ward 38</b>	<b>14</b>
60630	2
60634	10
60641	1
60656	1
<b>Ward 39</b>	<b>2</b>
60659	2

<b>Ward (Zip Code)</b>	<b>2018 OSC+ Participants</b>
<b>Ward 40</b>	<b>4</b>
60625	1
60659	2
60660	1
<b>Ward 41</b>	<b>1</b>
60631	1
<b>Ward 42</b>	<b>1</b>
60611	1
<b>Ward 45</b>	<b>4</b>
60630	2
60641	2
<b>Ward 46</b>	<b>5</b>
60613	1
60640	4
<b>Ward 48</b>	<b>3</b>
60640	1
60660	2
<b>Ward 49</b>	<b>6</b>
60626	4
60645	2
<b>Ward 50</b>	<b>9</b>
60645	5
60659	4
<b>Grand Total</b>	<b>2,710</b>



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**To:** The Honorable Carrie M. Austin  
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**From:** Lisa Morrison Butler  
Commissioner  
Department of Family and Support Services

**CC:** Deanne Millison  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 26, 2018

**Re:** Request for Information from Annual Appropriations Committee Hearing

**ID#:** 50-05 Reentry Services

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The attached information is in response to questions posed at our department's hearing on October 24, 2018 to discuss the proposed 2019 budget.

Alderman Santiago requested that DFSS submit a list of agencies that provide reentry services.

Please see the attached list of Workforce Services delegate agencies and Reentry Support Centers flyer.

As always, please let me know if you have any further questions.

# A Guide to Workforce Services Programs

The **Chicago Department of Family & Support Services (DFSS)** designates resources for workforce development initiatives to meet the unique needs of disadvantaged Chicago residents. As the City agency that focuses on meeting the needs of Chicago's most vulnerable residents, this is an important function for DFSS.

DFSS invests in workforce programs for the hardest to serve individuals who are low-income and have limited work skills, with a special focus on three target populations:

- 1) Persons with criminal records
- 2) Persons who are homeless or at-risk of homelessness
- 3) Persons with limited English proficiency

DFSS supports four workforce training models:

- 1) Employment Preparation and Placement
- 2) Industry-Specific Training
- 3) Transitional Jobs Program (subsidized work experience)
- 4) Community Re-Entry Centers

**Employment Preparation and Placement Program:** Agencies implementing Employment Preparation and Placement programs aim to recruit clients that are out of work or under-employed, provide them with the necessary job readiness training to prepare them to obtain and retain the job, and then support them on their journey from placement to and through at least 180 days of employment.

**Industry Specific Training Program:** In an effort to increase responsiveness to Chicago's businesses, the Department of Family and Support Services (DFSS) is providing industry-specific training and placement services. This approach will focus on specific industries that offer employment opportunities at various skill levels, and clear pathways to progressively higher skill and wage levels within the industry. Programs should be developed in tandem with employers or groups of employers, to address their specific workforce needs.

Our Industry Specific Training Programs offer job seekers a unique training experience in various high-industry areas, like Hospitality, Transportation, Healthcare, Manufacturing and Information Technology. Job-seekers go through an intensive training program that will better prepare them for the specific industry and then agencies assist them with obtaining and retaining employment through case management services to both the client and the employer.



**Transitional Jobs Program:** Transitional Jobs (TJ) programs provide time-limited, subsidized employment opportunities coupled with intensive wraparound services and skills development to eligible job seekers who lack a competitive work history and/or knowledge of the workplace necessary to obtain employment. The subsidized component of the Transitional Jobs (TJ) Program combines real work experience, skill development and support services to help participants overcome substantial barriers to employment.

**Community Re-Entry Support Centers:** The goal of the Community Re-entry Support Centers is to provide ex-offenders with a central location where they can receive services and support that are specific to their needs. The Re-entry Support Centers foster the successful re-entry of offenders into communities by providing the tools needed to help individuals avoid engagement in criminal activities and succeed in life. Services will include, but are not limited to, housing including emergency housing, assistance with employment and strategies for presenting a criminal record to future employers, substance use and mental health counseling, information on sealing or expungement of criminal records, family reunification & child support assistance, mentoring including support groups, and education and training. Services are rendered directly by the contractor or through existing partnerships with other community-based organizations.

## Find Employment For...

### For Ex-Offenders:

Delegate Agency Name	Site Address	Zip	Phone	Program Type
<b>A Safe Haven</b>	2750 W. Roosevelt Rd.	60608	773-435-8385	Customized Job Training
<b>Association House of Chicago</b>	1116 N. Kedzie Ave.	60651	773-772-7170	Transitional Jobs
<b>Chicago Horticultural Society</b>	3555 W Ogden Ave	60623	847-636-7632	Transitional Jobs
<b>Chicago Federation of Labor WAC</b>	130 E. Randolph, Suite 2600	60601	312-565-9431	Employment Preparation & Placement
<b>Community Assistance Program</b>	11715 S. Halsted	60628	773-468-1993	Employment Preparation & Placement
<b>Goodwill Industries of Metropolitan Chicago</b>	6054 S. Western	60636	312-994-1452	Employment Preparation & Placement
<b>Greater West Town Community Development</b>	500 N. Sacramento Blvd.	60612	312-432-9595 ext. 238	Industry-Specific Training & Placement
<b>Greater West Town Community Development</b>	500 N. Sacramento Blvd.	60612	312-432-432-9595	Customized Job Training
<b>Growing Home, Inc.</b>	5814 S. Wood St.	60636	773-434-7144	Transitional Jobs
<b>Jane Addams Resource Corporation</b>	4432 N. Ravenswood	60618	773-751-7110	Industry-Specific Training & Placement
<b>Jewish Vocational Services</b>	216 W. Jackson, Suite 700	60606	312-673-3400	Customized Job Training
<b>McDermott Center dba Haymarket Center</b>	124 N. Sangamon	60607	312-226-7984 ext. 419	Employment Preparation & Placement
<b>McDermott Center dba Haymarket Center</b>	124 N. Sangamon	60607	312-226-7984 ext. 419	Transitional Jobs
<b>New Moms, Inc.</b>	5317 W. Chicago Ave	60651	773-252-3253	Transitional Jobs
<b>North Lawndale Employment Network</b>	3726 W. Flournoy	60624	773-638-1806	Transitional Jobs
<b>North Lawndale Employment Network</b>	3726 W. Flournoy	60624	773-638-1806	Employment Preparation & Placement
<b>Phalanx Family Services</b>	837 W. 119 <sup>th</sup> Street	60643	773-291-1086	Customized Job Training
<b>Public Image Inc.</b>	8450 S. Stony Island Ave.	60617	773-860-4383	Customized Job Training

<b>Safer Foundation</b>	571 W. Jackson Blvd.	60661	312-922-2200	Employment Preparation & Placement
<b>St. Leonard's Ministries</b>	2100 W. Warren Blvd.	60612	312-226-6270 ext. 11	Employment Preparation & Placement
<b>St. Leonard's Ministries</b>	2100 W. Warren Blvd.	60612	312-751-0676	Customized Job Training
<b>Streetwise, Inc.</b>	4554 N. Broadway, Inc.	60640	773-334-6600	Transitional Jobs
<b>Teamwork Englewood</b>	815 W. 63rd Street, 2nd FL.	60612	773-488-6600	Community Re-Entry Support
<b>Westside Health Authority</b>	5816 W. Division	60651	773-786-0226	Transitional Jobs
<b>Westside Health Authority</b>	5816 W. Division	60651	773-786-0226	Employment Preparation & Placement
<b>Westside Health Authority</b>	5417 W. Division	60651	773-378-1878	Community Re-Entry Support

## For Homeless or At-Risk of Being Homeless:

Delegate Agency Name	Site Address	Zip	Phone	Program Type
<b>Center On Halsted</b>	3656 N. Halsted	60613	773-472-6469 ext. 250	Customized Job Training
<b>Employment &amp; Employer Services</b>	208 S. LaSalle St., Suite 1628	60604	312-629-5627	Employment Preparation & Placement
<b>Goldie's Place</b>	5705 N. Lincoln Ave.	60659	773-271-1212	Employment Preparation & Placement
<b>Heartland Human Care Services</b>	400 W. 76th Street, Suite 110	60604	312-870-4938	Transitional Jobs
<b>Salvation Army</b>	825 N. Christiana	60607	312-667-2341	Transitional Jobs
<b>The CARA Program</b>	237 S. Desplaines	60661	312-798-3336	Industry-Specific Training & Placement
<b>The CARA Program</b>	237 S. Desplaines	60661	312-798-3336	Employment Preparation & Placement
<b>The CARA Program</b>	237 S. Desplaines	60661	312-798-3321	Transitional Jobs

## For Individuals who are Limited English Proficient

Delegate Agency Name	Site Address	Zip	Phone	Program Type
<b>Chinese American Service League</b>	2141 S. Tan Court	60616	312-791-0418	Employment Preparation & Placement
<b>Chinese Mutual Aid Association</b>	1016 W. Argyle	60640	773-784-2900 ext. 109	Employment Preparation & Placement
<b>Instituto del Progreso Latino</b>	4600 S. Wood	60608	773-890-0055	Employment Preparation & Placement
<b>National Latino Education Institute</b>	2011 W. Pershing	60609	773-247-0707 ext. 240	Employment Preparation & Placement
<b>Poder Learning Center</b>	1637 S. Allport Street	60608	312-226-2002	Transitional Jobs
<b>Polish American Association</b>	3834 N. Cicero	60641	773-282-1122 ext. 418	Employment Preparation & Placement
<b>Polish American Association</b>	3834 N. Cicero	60641	773-282-1122 ext. 407	Industry-Specific Training & Placement
<b>Albany Park Community Center</b>	1945 West Wilson Ave., 3rd Fl.	60640	773-433-3243	Employment Preparation & Placement
<b>Ethiopian Community Association of Chicago</b>	1730 W. Greenleaf	60626	773-508-0303 ext. 115	Employment Preparation & Placement
<b>Ethiopian Community Association of Chicago</b>	1730 W. Greenleaf	60626	773-508-0303 ext. 122	Industry-Specific Training & Placement
<b>Korean American Community Services</b>	4300 N. California Ave.	60618	773-583-5501 ext. 121	Employment Preparation & Placement

## For Individuals who are Low-Skilled/Low-Income:

Delegate Agency Name	Site Address	Zip	Phone	Program Type
<b>Austin Childcare Provider Network</b>	5701 W. Division	60651	773-379-7627	Industry-Specific Training & Placement
<b>Casa Central</b>	1343 N. California	60622	773-645-2435	Industry-Specific Training & Placement
<b>Catholic Bishop of Chicago-St. Sabina</b>	7909 S. Racine	60620	773-783-3760	Employment Preparation & Placement
<b>Chicago House and Social Service Agency</b>	1925 N. Clybourn Ave., Suite 401	60614	773-248-5200 ext. 302	Employment Preparation & Placement
<b>Chicago Lighthouse For People Who are Blind</b>	1850 W. Roosevelt Rd.	60608	312-997-3647	Transitional Jobs
<b>Chicago Urban League</b>	4510 S. Michigan Ave.	60653	773-602-8827	Employment Preparation & Placement
<b>Chicago Women in Trades</b>	2444 W. 16th Street, Suite 3E	60608	312-942-1444 ext. 109	Industry-Specific Training & Placement
<b>Community Assistance Program</b>	11715 S. Halsted	60628	773-468-1993	Industry-Specific Training & Placement
<b>Community Assistance Program</b>	11715 S. Halsted	60628	773-468-1993	Transitional Jobs
<b>Greater West Town Community Development</b>	790 N. Milwaukee	60642	312-432-9595 ext. 239	Employment Preparation & Placement
<b>Howard Area Community Center</b>	7648 N. Paulina	60626	773-262-6622 ext. 255	Employment Preparation & Placement
<b>Inspiration Corporation</b>	4554 N. Broadway, Suite 207	60640	773-878-0981 ext. 205	Employment Preparation & Placement
<b>Jewish Vocational Services</b>	216 W. Jackson, Suite 700	60606	312-673-3436	Industry-Specific Training & Placement

<b>Jewish Vocational Services</b>	216 W. Jackson, Suite 700	60606	312-673-3400	Employment Preparation & Placement
<b>Local Initiative Support Corporation (LISC)</b>	135 S. LaSalle, Suite 2230	60603	312- 422-9563	Employment Preparation & Placement
<b>Metropolitan Family Services</b>	747 W. 63 <sup>rd</sup> St	60621	773-487-3747	Employment Preparation & Placement
<b>National Able Network</b>	556 W. Lake Street	60661	312-994-4210	Transitional Jobs
<b>Phalanx Family Services</b>	837 W. 119 <sup>th</sup> Street	60643	773-291-1086	Employment Preparation & Placement
<b>Phalanx Family Services</b>	837 W. 119 <sup>th</sup> Street	60643	773-291-1086	Industry-Specific Training & Placement
<b>Universal Family Connection</b>	1350 W. 103 <sup>rd</sup> Street	60643	773-881-1711	Employment Preparation & Placement



CHICAGO DEPARTMENT OF

# FAMILY & SUPPORT SERVICES

BUILD • SUPPORT • EMPOWER

## COMMUNITY REENTRY SUPPORT CENTERS



The City of Chicago's Community Re-Entry Support Centers provide a central location where any Chicago resident who has served time for a felony conviction can receive the support services needed to transition back into their communities and the workforce. Our services provide participants with training to move forward and succeed in life.

We offer the following services:

- Education and training
- Mentoring and support groups
- Linkage to counseling for substance use and mental health issues
- Linkage to housing assistance, emergency housing and food assistance
- Employment assistance
- Strategies for presenting criminal backgrounds to employers
- Information on sealing or expunging criminal records
- Family reunification and child-support assistance



To speak with a counselor, or to schedule an appointment at one of our Community Re-Entry Support Centers, contact 3-1-1 or the nearest facility directly:

Howard Area Community Center  
7637 North Paulina Street  
Chicago, Illinois 60626  
773-332-6772

Westside Health Authority  
5816 West Division Street  
Chicago, Illinois 60651  
773-664-0612

Phalanx Family Services  
837 West 119th Street  
Chicago, Illinois 60643  
773-291-1086 ext. 44

Team Work Englewood  
815 W. 63rd Street, 2nd Floor  
Chicago, Illinois 60621  
773-488-6607



Visit DFSS online at [www.cityofchicago.org/fss](http://www.cityofchicago.org/fss)



City of Chicago  
Rahm Emanuel, Mayor



CHICAGO DEPARTMENT OF

# FAMILY & SUPPORT SERVICES

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## CENTROS DE APOYO DE REINGRESO A LA COMUNIDAD



Los Centros de apoyo de reingreso a la comunidad de la Ciudad de Chicago proveen una ubicación central donde cualquier residente de Chicago que ha pasado tiempo encarcerado por un delito mayor puede recibir los servicios de apoyo necesarios para hacer la transición de regreso a su comunidad y a la fuerza laboral. Nuestros servicios proveen a los participantes la capacitación para seguir adelante y tener éxito en la vida.

Ofrecemos los siguientes servicios:

- Educación y Entrenamiento
- Orientación y Grupos de Apoyos
- Vínculación para consejería por Abuso de Sustancias y Problemas de salud mental
- Enlace para la Asistencia de Vivienda, Vivienda de Emergencia y Asistencia de Alimentos
- Asistencia de Empleo
- Estrategias para Presentar Antecedentes Criminales para los Empleadores
- Información Sobre Sellado o Borrado de Registros Criminales
- Reunificación Familiar y Asistencia de Manutención Infantil

Si desea hablar con un consejero o programar una cita en uno de nuestros Centros de Apoyo de Reingreso a la Comunidad, comuníquese al 3-1-1 o al centro más cercano directamente:

Howard Area Community Center  
7637 North Paulina Street  
Chicago, Illinois 60626  
773-332-6772

Phalanx Family Services  
837 West 119th Street  
Chicago, Illinois 60643  
773-291-1086 ext. 44

Westside Health Authority  
5816 West Division Street  
Chicago, Illinois 60651  
773-664-0612

Team Work Englewood  
815 W. 63rd Street, 2nd Floor  
Chicago, Illinois 60621  
773-488-6607

Visite DFSS en línea en [www.cityofchicago.org/fss](http://www.cityofchicago.org/fss)



Ciudad de Chicago  
Rahm Emanuel, Alcalde





DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison-Butler  
Commissioner  
Department of Family and Support Services

**CC:** Deanne Millison  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 26, 2018

**Re:** Request for Information from Annual Appropriations Committee Hearing

**ID#:** 50-06 Services for Individuals Involved in Prostitution

---

The attached information is in response to questions posed at our department's hearing on October 24, 2018 to discuss the proposed 2019 budget.

Alderman Santiago requested information regarding assistance for those involved in prostitution.

The DFSS Division on Domestic Violence (DDV) does not fund any delegate agency programs that solely target services related to prostitution. Along with its domestic violence delegates who serve all abuse victims, DFSS funds the Chicago Children's Advocacy Center, which provides comprehensive services to minors that are victims of sexual abuse and/or assault, including trafficking or sex trade.

A 2006 report issued by the Mayor's Office, the "Intersystem Assessment on Prostitution in Chicago," found that individuals involved in Chicago's sex trade industry encounter numerous social services. DFSS delegates for Counseling, Legal Advocacy, Legal Services, Resource and Information Advocacy, and Multi-Disciplinary Team Programs serve victims that may have been trafficked or coerced into the sex trade; however, such individuals are exclusively tracked in data sets as survivors of domestic violence.

The aforementioned report said that many trying to exit the sex industry encounter barriers such as past felony convictions, a lack of job skills, an inability to access income by other means, a lack of safe housing options, unaddressed substance addictions, fear for their safety, and an inability to leave the control of pimps/arrangers or traffickers. A lack of appropriate discharge planning upon being released from jail created additional barriers for many of the focus group participants. As a result, many individuals involved in the sex trade do not report the violence that they experience, and there is a high rate of recidivism.

According to Chicago Police Department arrest data, in 2017 there were 62 arrests for prostitution and 66 for solicitation compared to 33 and 124 arrests in 2016, respectively. Following the passage of the 2017 Allow States and Victims to Fight Online Sex Trafficking Act, many urban areas have documented an increase in the rate of street sex trade workers that may no longer find adequate trade through the internet. DDV will continue to monitor data sets to determine if Chicago mirrors this trend.

DDV also provides funding support for delegates that assist trafficking victims in the DV Courthouse. Many of these Legal Advocacy and Legal Services providers operate directly from the Courthouse to help victims file for Civil No Contact Orders, as do the Resource and Information Advocates. Other agencies not funded by DDV also provide legal services, such as the Chicago Alliance Against Sexual Exploitation (CAASE), and work to prevent sexual exploitation through public education and providing legal representation to sex trade and trafficked victims.

There is no statewide prostitution hotline, but sex trade workers may call or text the DV hotline at 877-863-6338. Locally, the Salvation Army operates a 24/7 trafficking hotline at 877-606-3158 and there is also the National Trafficking Hotline at 888-373-7888. The Cook County Task Force on Trafficking has been working on a coordinated resource network for all trafficking victims.

Below is a list of delegates, sister agencies and other stakeholders that DDV and the Homeless Division partner with to provide services to vulnerable survivors:

**DDV Delegates and Stakeholders:**

- Apna Ghar
- Chicago Children's Advocacy Center
- Chicago Domestic Violence Courthouse
- Chicago Metropolitan Battered Women's Network
- Chicago Police Department (CPD)
- Cook County State's Attorney's Office (CCSAO)
- Domestic Violence Hotline
- Heartland Human Care Services
- Illinois Department of Human Services (IDHS)
- Life Span
- Metropolitan Family Services

**Other Delegates and Stakeholders**

- Center on Halsted
- Freedom From Trafficking Program, Heartland Alliance
- Legal Assistance Foundation (Trafficking Survivor's Assistance Project)
- National Immigrant Justice Center (NIJC), Heartland Alliance
- Teen Living Programs
- The Night Ministry
- The Salvation Army STOP-IT Program
- TraffickFree

As always, please let me know if you have any further questions.



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner

**CC:** Deanne Millison  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 26, 2018

**Re:** Request for Information from Annual Appropriations Committee Hearing

**ID#:** 50-07 Guidance to Police about Engaging Homeless Individuals

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This memo is in response to questions posed at our department's hearing on October 24, 2018 to discuss the proposed 2019 budget.

Alderman Thompson requested that DFSS provide a one-pager for CPD officers to distribute to homeless individuals within their police districts detailing how and where to access homeless services.

DFSS will create a one-pager and provide it to Alderman Thompson and any other Alderman that requests it. Additionally, DFSS will schedule a meeting with Alderman Thompson and the police districts in his ward to discuss trainings that DFSS can provide regarding available homeless services and how best to engage homeless individuals.

As always, please let me know if you have any further questions.



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Department of Family & Support Services

**CC:** Deanne Millison  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 26, 2018

**Re:** Request for Information from Annual Appropriations Committee Hearing

**ID#:** 50-08 Justice-Involved/At-Risk Youth Programming

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The attached information is in response to questions posed at our department's hearing on October 24<sup>th</sup>, 2018 to discuss the proposed 2019 budget.

Alderman Smith requested that DFSS provide a list of programs for justice-involved/at-risk youth in the DFSS Prevention & Intervention portfolio and the number of participants in each program.

The attached table outlines the number of youth served by the Prevention & Intervention portfolio to date. These numbers will continue to increase through the end of 2018.

## DFSS Prevention & Intervention Portfolio

<b>Program Name</b>	<b>Funded Slots</b>	<b># Youth served (as of)</b>
Behavioral Health Services (BHS)	<b>460</b>	<b>317 (YTD)</b>
Bridges to Pathways	<b>90</b>	<b>79 (YTD)</b>
Community Justice Initiative (CJI)	CJI will: <ul style="list-style-type: none"> <li>• Reach 50,000 in participating wards through an education campaign</li> <li>• Provide 2,500 referrals to First Defense Legal Aid (FDLA)</li> <li>• Provide referrals to additional services/resources</li> </ul>	<ul style="list-style-type: none"> <li>• <b>4062:</b> Attendees at Know Your Rights trainings</li> <li>• <b>8:</b> Referrals to FDLA</li> <li>• <b>149:</b> Referrals for other resources (As of October 2018)</li> </ul>
Juvenile Intervention Support Center (JISC)	N/A	<b>1957</b> (Jan 1, 2018-July 31, 2018)
Mentoring	685	<b>740 (YTD)</b>
Mayor's Mentoring Initiative (MMI)	7200	<b>7310 (YTD)</b>
Restoring Individuals through Supportive Environments (RISE)	408	<b>389 (YTD)</b>
Strong Futures	150	<b>139 (YTD)</b>
Thrive	300 will be served in year 1 with an additional 400 served by the end of year 2	The Hub launched in October 2018 recruitment is currently underway for the Hub's initial cohort.

YTD = Year To Date