



December 1, 2017

RE: Water Main Replacement Project #1701134

Dear Neighbor,

In coordination with Mayor Rahm Emanuel's *Building a New Chicago* infrastructure investment program, and at Alderman Beale's and Alderman Austin's request, I would like to provide you with information about an upcoming water main construction project in your neighborhood.

In mid-December 2017, Department of Water Management crews will begin the work to install 6,000 feet of new 12-inch water main in E & W 103rd St from S Halsted St to S Michigan Ave, in S Union Ave from W 103rd St to W 104th St and in S Lowe Ave from W 103rd St to W 104th St. The old water main dates back to 1893, and needs to be replaced.

If you would like to receive regular email updates about the progress of the project, please go to **BuildingANewChicago.org** to register for the WaterALERT program. Simply enter your name, email address and the project identification number at the top of this letter.

By signing up for the WaterALERT emails, you will be notified as the project enters each new construction phase – from our mobilization of equipment onto the site, to the installation of new pipes, to the final restoration of the street.

When we are working in the street, we may close or limit it to traffic for safety reasons, but you will always be able to reach your home or business. Outside of working hours, a travel lane will be left open for local traffic only.

We will post our work area for "No Parking" as needed during work hours (generally 7am-4pm). Parking outside of those hours will be allowed, but cars will need to be moved by the start of the next workday. We will try to preserve as much parking space as possible.

We know that construction always involves inconveniences and noise. We will do everything possible to maintain your quality of life throughout these projects, and conducting ourselves as good and thoughtful neighbors in the course of our presence on your street.

Should you have any questions or concerns, you can either ask the construction foreman during the project, or call any of the following numbers:

- 24-Hour City Service and Information Line: 311
- 9th Ward Office: 773-785-1100
- 34th Ward Office: 773-928-6961
- DWM Office of Public Affairs: 312-744-6635

