

JUVENILE INTERVENTION AND SUPPORT CENTER (JISC) PERFORMANCE MANAGEMENT

15 April 2021

Agenda

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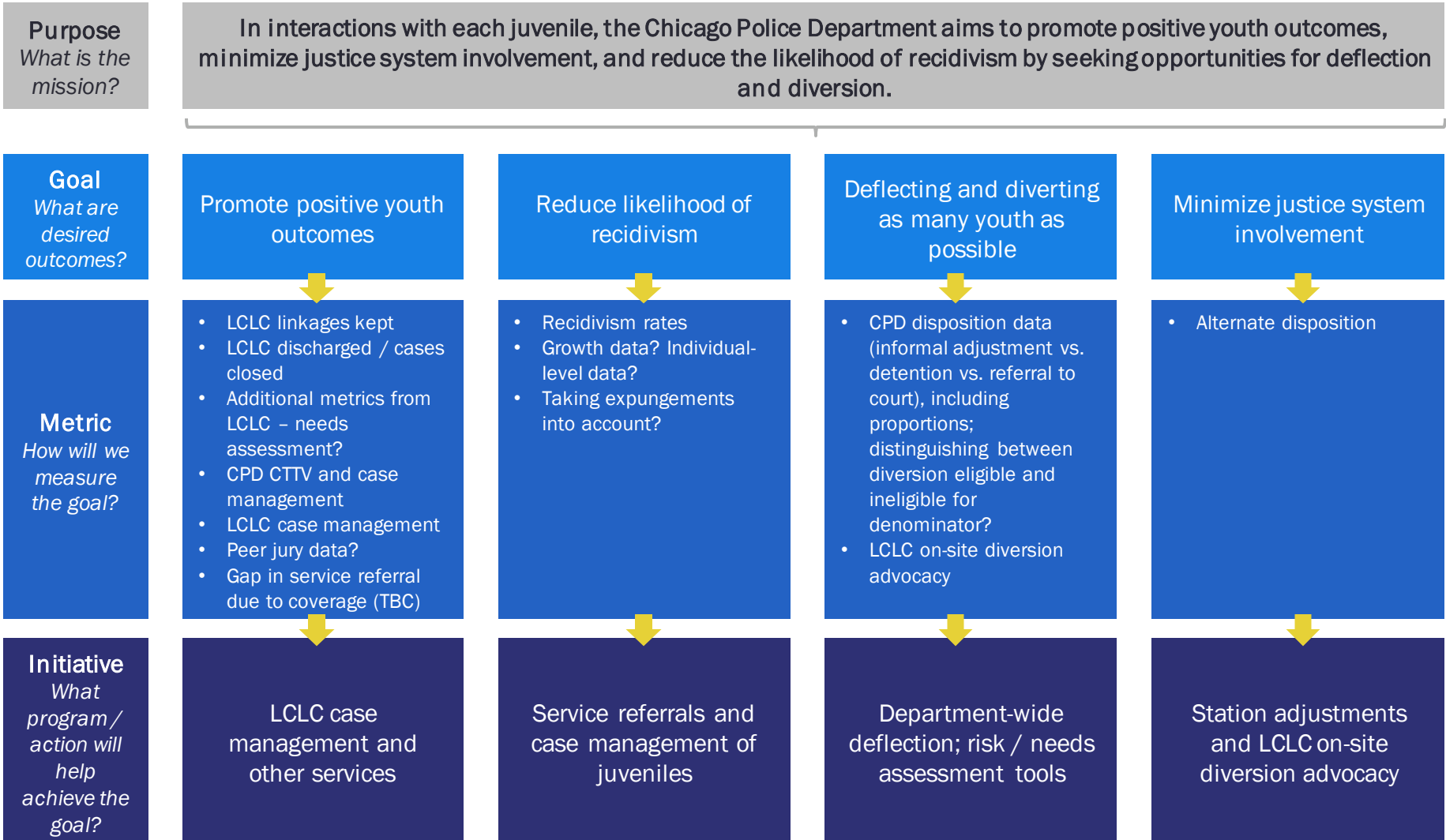
1. Review prior action items
2. Review high-level summary for the month
 - Demographic trends (CPD)
3. Assess progress against goals
 - Promote positive youth outcomes
 - Reduce likelihood of recidivism
 - Deflect and divert as many youth as possible
 - Minimize justice system involvement
4. Deep dive
 - Review disposition types, categories, and Detective's referral process and LCLC's support

Guiding Questions

1. What trends can be seen in the data?
2. What factors – either positive or negative – might be contributing to these trends?
3. What actions – either reinforcing or corrective – should be taken to address these trends? Who will be responsible?

JISC Goals, Metrics, and Initiatives

Goals, metrics, and initiatives should regularly be reevaluated



Note: Basic, high-level data should also be considered on a monthly basis (e.g. demographics, arrest type, location of arrests, time of arrest, transit time, etc.). All metrics should be as a proportion of total juveniles processed at JISC.

Demographic trends

DATA FULFILLMENT & ANALYSIS | DEMOGRAPHICS

This page provides a monthly demographic breakdown and previous year comparison of juveniles processed at the JISC. Totals can be filtered by arrest year, month, and district. Data run some time apart may result in slightly different totals due to expungements.



Key data takeaways – March 2021

Dispositional:

- In March 2021, 26 youth (43%) were informally station adjusted
 - 15 youth (25%) were referred to City-Funded Case Management
 - 4 youth (7%) were released to an adult
 - 6 youth (10%) were referred to City-Funded Case Management and CTTV Workshop
 - 1 youth (2%) was referred to other non-City-Funded agencies for resources
 - No youth were referred to CTTV Workshop only
- 34 youth (57%) were referred to court
 - 18 youth (30%) were detained
 - 3 youth (5%) were referred to Home Confinement
 - 13 youth (2%) were referred to court were “other referred to court”, meaning those not involving detention /Suara Center / home confinement, but cases that will be prosecuted and not diverted.
- Motor Vehicle Theft (14), Drug Abuse Violations (11), and Miscellaneous non-index violations (8) were the most frequent JISC-processed arrest charges in March 2021. Arrests for Motor Vehicle Theft are down 13% and Drug abuse violations are down 54% compared to the time period in 2020.

Charge	Total Number	Informal Station Adjustments	Referred to Court
ROBBERY (INDEX)	7	2	5
AGGRAVATED BATTERY (INDEX)	3	3	0
BURGLARY (INDEX)	0	0	0
LARCENY – THEFT (INDEX)	2	1	1
MOTOR VEHICLE THEFT (INDEX)	14	5	9
SIMPLE ASSAULT	0	0	0
SIMPLE BATTERY	4	3	1
VANDALISM	3	3	0
WEAPONS	0	0	0
DRUG ABUSE VIOLATIONS	11	1	10
DISORDERLY CONDUCT	1	1	0
MISCELLANEOUS NON-INDEX VIOLATIONS	8	7	1
MISCELLANEOUS MUNICIPAL CODE VIOLATIONS	0	0	0
TRAFFIC VIOLATIONS	0	0	0
WARRANT ARRESTS	7	0	7
TOTAL	60	26	34

Key data takeaways – March 2021 (cont)

Arrival Times:

- The most common arrival hours in March 2021 were 2 p.m. - 6 p.m. and 8 p.m. - 11 p.m. Additionally, JISC arrivals were most common Tuesdays, Thursdays, and Fridays, and saw a slight decrease on Saturdays and Sundays.

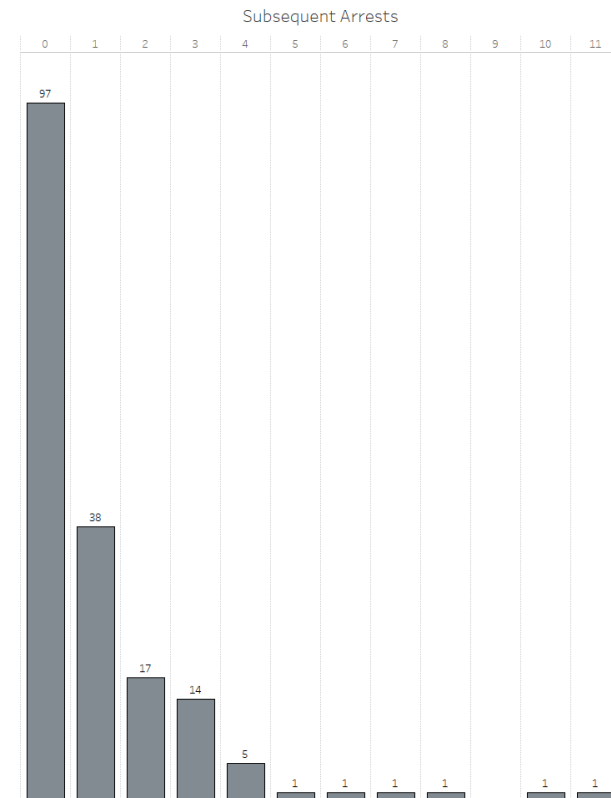
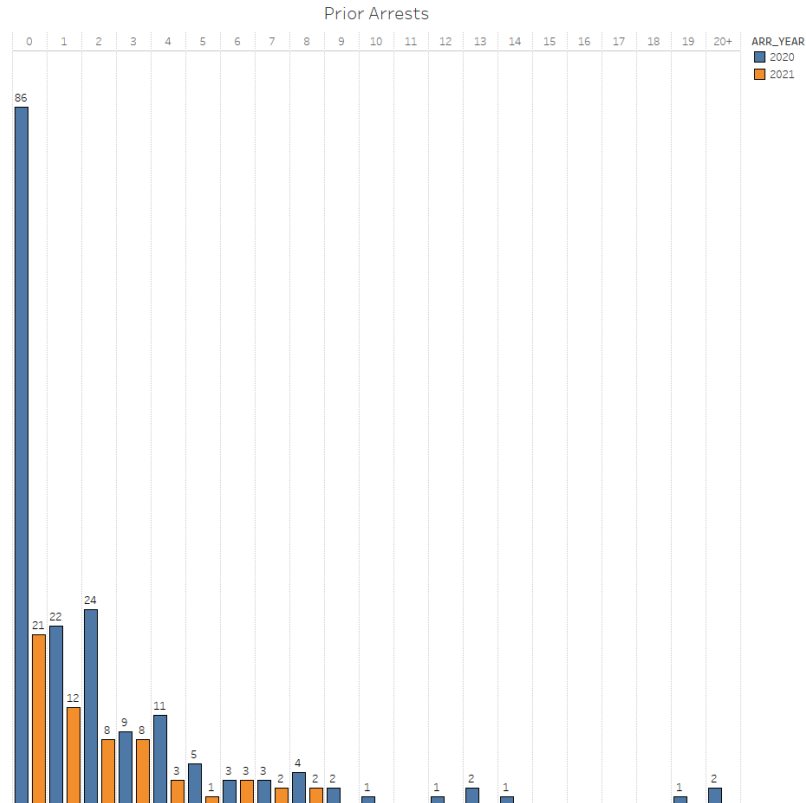
Prior Arrests & Recidivism:

- March 2021 and 2020 saw similar trends of most youth having few arrests prior to interaction with JISC (35% or 21 youth had no prior arrest in 2021 and 48% or 85 youth in 2020). As of March 2021, 96 of 176 youth arrested in March 2020 (54%) were not re-arrested in the year following their JISC-processed arrest.

Alternate Dispositions/Overrides:

- D

Goal 2: Reduce the likelihood of recidivism



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Who will be responsible?

Goal 3: Deflect and divert as many youth as possible

Dispositions

	STATION ADJUSTMENT										REFERRED TO COURT								OTHER	
	CTTV WORKSHOP & CASE MGMT		CTTV WORKSHOP ONLY		REFERRED TO AGENCY		RELEASED TO ADULT		CITY FUNDED CASE MGMT		HOME CONFINEMENT		SUARA CENTER		DETAINED		REFERRED TO COURT		OTHER	
	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021
ROBBERY	0	1	0	0	0	0	0	0	0	1	7	1	0	0	8	4	0	0	0	0
AGGRAVATED ASSAU..	0	0	0	0	0	0	1	0	1	3	0	0	0	0	0	0	1	0	0	0
AGGRAVATED BATTE..	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	1	0	0	0
BURGLARY	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	2	0	0	0
LARCENY - THEFT	0	0	0	0	0	0	3	0	4	1	2	0	0	0	1	0	6	1	0	0
MOTOR VEHICLE THEFT	5	5	0	0	0	0	0	0	0	0	1	0	0	0	1	1	9	8	0	0
SIMPLE ASSAULT	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0	0
SIMPLE BATTERY	0	0	0	0	0	1	6	1	8	1	0	0	2	0	1	1	9	0	0	0
VANDALISM	0	0	0	0	0	0	3	1	3	2	0	0	0	0	0	0	4	0	0	0
WEAPONS	0	0	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0	0	0	0
SEX OFFENSE - CRIMI..	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
DRUG ABUSE VIOLATI..	0	0	0	0	0	0	1	0	1	1	6	2	0	0	3	5	13	3	0	0
GAMBLING	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
DISORDERLY CONDUCT	0	0	0	0	0	0	1	0	8	1	0	0	0	0	0	0	2	0	0	0
MISCELLANEOUS NO..	0	0	0	0	0	0	16	2	5	5	0	0	0	0	0	0	4	1	0	0
MISCELLANEOUS MU..	0	0	0	0	0	0	1	0	2	0	0	0	0	0	0	0	1	0	0	0
WARRANT ARRESTS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8	7	1	0	0	0
TOTAL	5	6	0	0	0	1	35	4	36	15	19	3	2	0	24	18	55	13	0	0

Guiding Questions

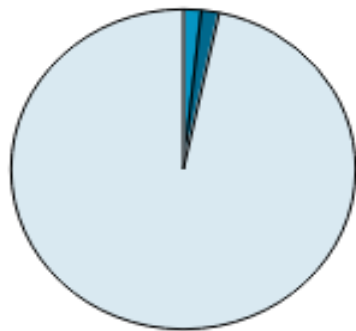
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Who will be responsible?

NOTE: DRUG ABUSE VIOLATIONS IS POSSESSION/DELIVERY CASES PER FBI CODING RULES

Goal 4: Minimize justice system involvement

Alternate Disposition - All JISC Districts 2021

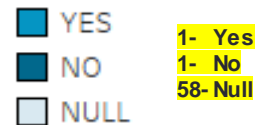
Alternate Dispositions



Distinct count of ARREST_ID

60

HIGHER ALTERNATE DISPOSITION:



Summary Notes

HIGHER ALTERNATE DISPOSITION:

SUMMARY

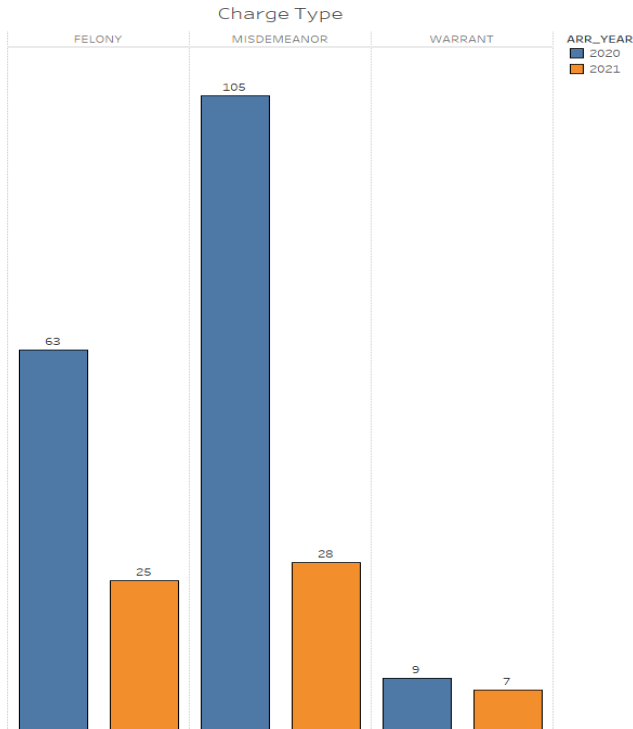
YES MED-CTTV

■ Alternate Disposition - N ■ Alternate Disposition - Y ■ Null Values

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Deep Dive: Deflecting and diverting as many youth as possible



FBI Codes

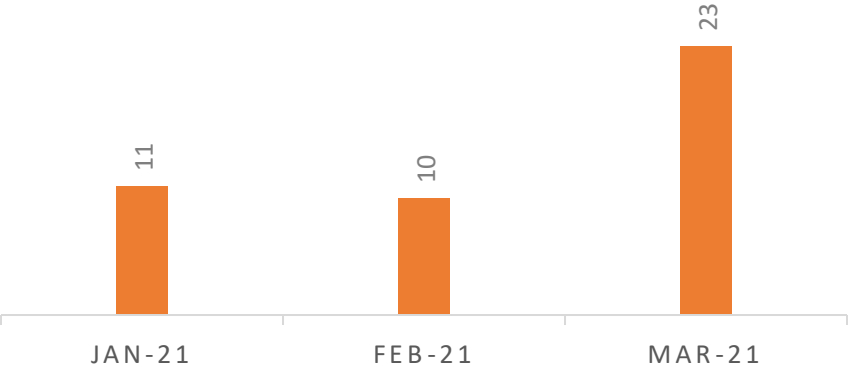
	PREVIOUS YEAR	CURRENT YEAR	% CHANGE
ROBBERY	16	7	-56%
AGGRAVATED ASSAULT	3	3	0%
AGGRAVATED BATTERY	4	0	-100%
BURGLARY	5	0	-100%
LARCENY - THEFT	16	2	-88%
MOTOR VEHICLE THEFT	16	14	-13%
SIMPLE ASSAULT	3	0	-100%
SIMPLE BATTERY	26	4	-85%
VANDALISM	10	3	-70%
WEAPONS	3	0	-100%
SEX OFFENSE - CRIMINAL SEXUA..	1	0	-100%
DRUG ABUSE VIOLATIONS	24	11	-54%
GAMBLING	1	0	-100%
DISORDERLY CONDUCT	11	1	-91%
MISCELLANEOUS NON-INDEX OF..	25	8	-68%
MISCELLANEOUS MUNICIPAL CO..	4	0	-100%
WARRANT ARRESTS	9	7	-22%
TOTAL	177	60	-66%

Guiding Questions

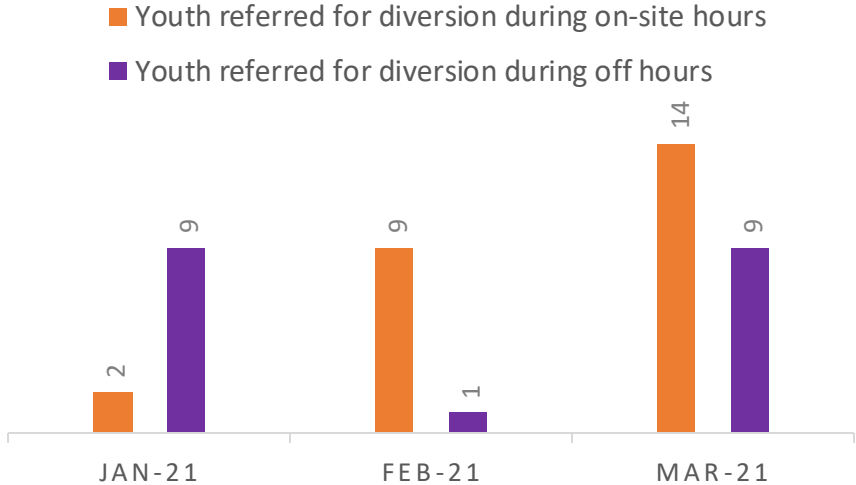
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Who will be responsible?

Goal 1: Promote positive youth outcomes

TOTAL # OF YOUTH DIVERTED DURING MONTH



ON-SITE VS. OFF-SITE

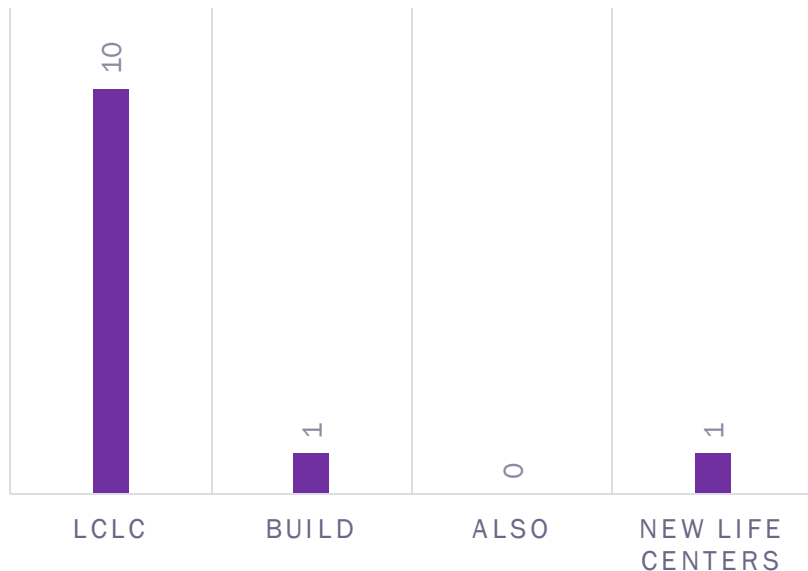


Guiding Questions

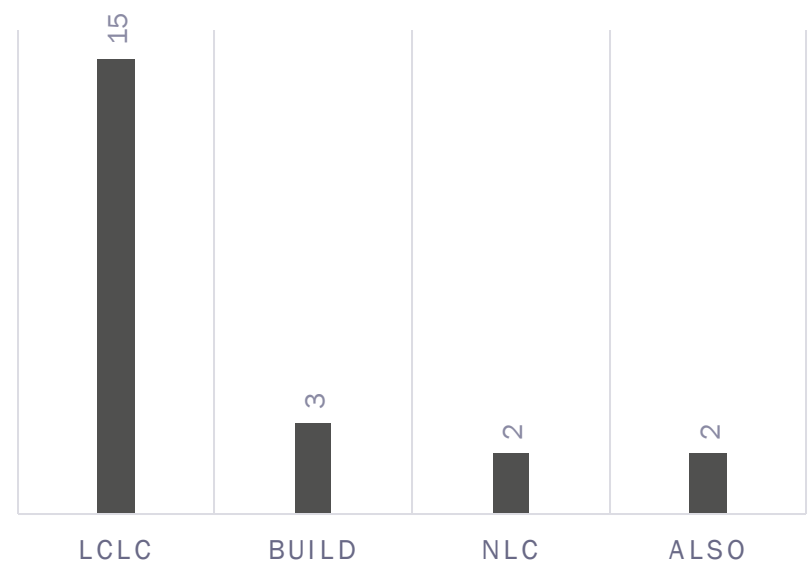
- 1. We're noticing an increase in young people coming through the JISC over the last few months – what reason do we think that may be? And do we expect this trend to continue?

Goal 1: Promote positive youth outcomes

REFERRALS BY AGENCY (MARCH 2021)



CASELOAD BY AGENCY (TO DATE)



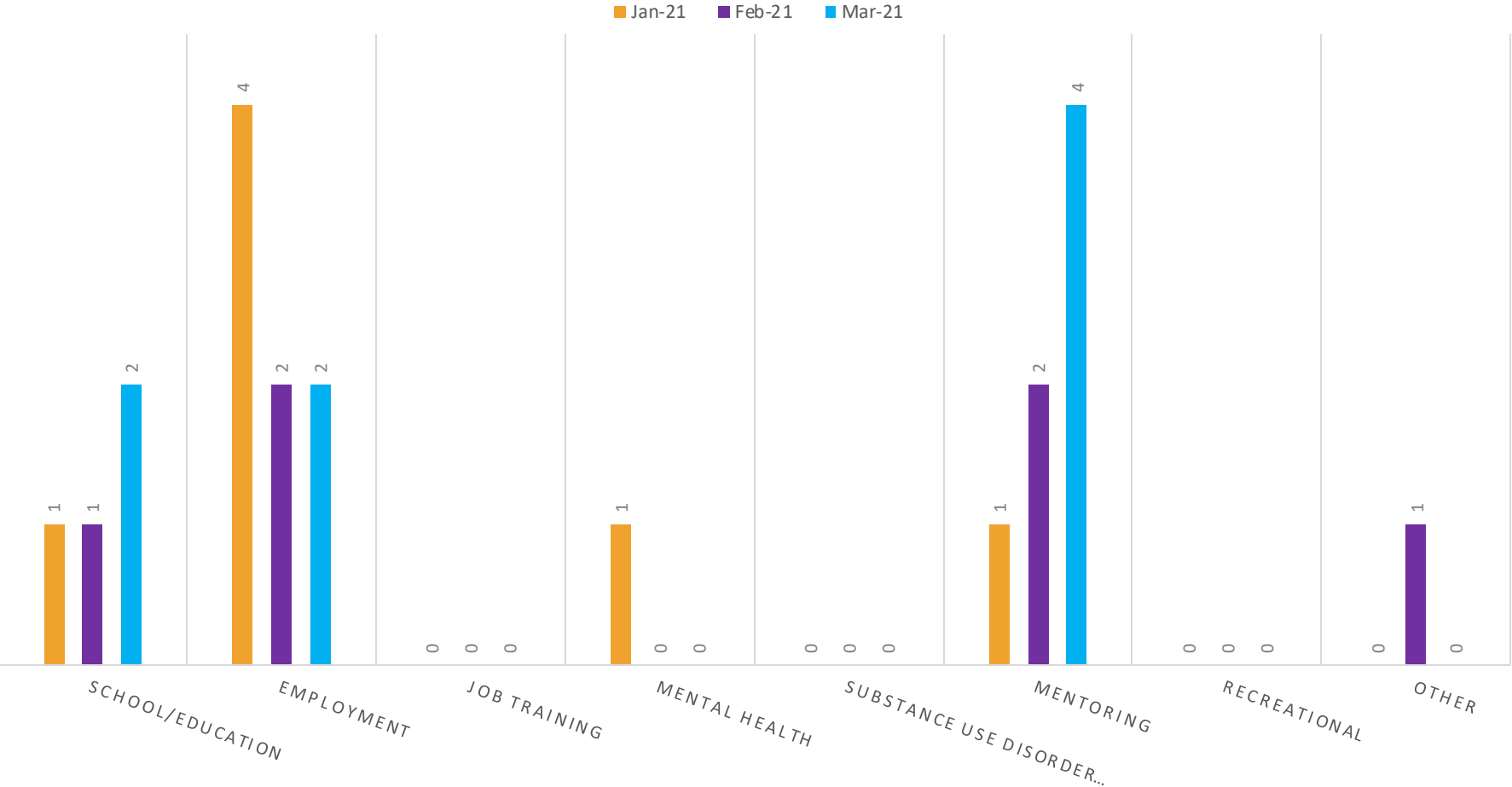
- There were 14 youth who were diverted outside of agency service areas and referred to case management services in March elsewhere
 - These agencies include Encompassing Center and Center for Conflict Resolution

Guiding Questions

1. What can we expect to change once all case managers are in place? (Note that South Side cases are being handled by LCLC as of March 2021)

Goal 1: Promote positive youth outcomes

REFERRALS FOR WRAP AROUND SUPPORT SERVICES (JAN-MAR 2021)



Goal: Promote positive youth outcomes

Guiding Outputs/Outcomes

Metric (listed in DFSS contract)	Goal (listed in DFSS contract)	Current
Percent of youth referred by any source (including walk-ins) that LCLC contacts .	100%	100% of young people have been contacted. In March, 27 pre-engagement attempts were made to reach out to referrals. Once contact was established by the community based case manager, 58 case management contacts were made. Of the 59 – 41 were successful, 18 were unsuccessful.
Percent of youth referred by any source (including walk-ins) that meet with a case manager to complete a needs assessment within 30 days and are given an individualized service plan.	75%	88% of youth that have met with a case manager have completed a needs assessment within 30 days and given an individualized service plan.
Percent of youth who begin service plan implementation complete individualized service plan .	75%	92% of youth who have been referred for case management services have been engaged by the community based case manager.
Percent of youth who have completed a needs assessment begin individualized service plan implementation .	85%	100% of linkages for wrap around support services have been kept.

Guiding Question

1. What actions – either reinforcing or corrective – should be taken to address these trends? Who will be responsible?

Action items and next steps

Action items based on data discussion:

- Track and include data on JISC dispositions during the hours LCLC is onsite vs. offsite
- Clarify what charges are included in the “Misc. Non-Index”, “DV”, and “weapons” charges
- Request CPD share more information on the “alternate disposition” incidents each month

APPENDIX

Once goals, metrics, and targets are set, performance management follows a repeating cycle each month

1 Set goals, metrics, & targets

- Performance management starts with choosing goals, quantifying them with metrics, and setting targets to work to achieve
- Goals are important for the PM process as they orient what you are working towards

2 Monitor and understand data

- Regularly monitoring data allows early detection of problems and learnings from successes
- Through data monitoring, trends should be identified and hypotheses formed for possible complications
- Hypotheses will be used to generate discussion at the PM meeting and to drive decision-making

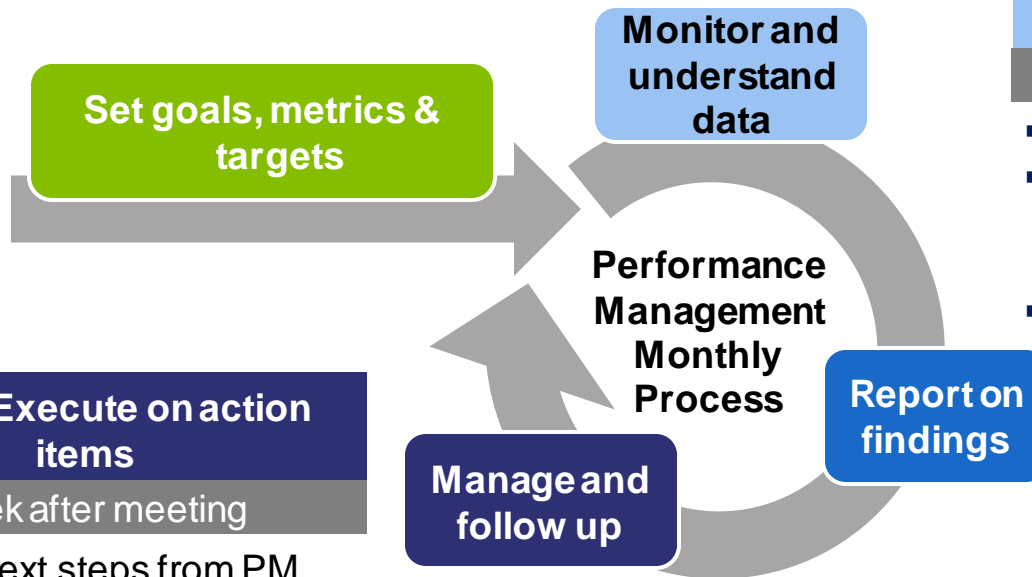
3 Hold PM meeting

- PM is anchored around the monthly meeting, which is critical for ensuring data is converted to action
- The PM meeting is also an opportunity to celebrate successes, communicate challenges, and share best practices

4 Vigorously follow up

- Rigorous follow-up on action items is critical to success after PM meeting
- Reminders prior to the next PM and/or a next step / action item tracker should be maintained to catalogue and monitor status of next steps over time and hold staff accountable
- As next steps are taken, data is monitored and the PM process begins again

The JISC's Performance Management cycle should center around monthly JISC PM meetings



Step 1: Monitor and understand data

Week before meeting

- DFA shares monthly data report
- JISC staff reviews data report and to determine focus for PM meeting
- Prepare agenda for PM meeting

Step 2: Hold PM meeting & develop action items

Monthly PM meeting

- Report on off-track metrics
- Revisit ongoing next steps and successes from previous PM meetings
- Decide on next steps to address off-track metrics

Step 3: Execute on action items

Week after meeting

- Enact next steps from PM meeting
- Track new data as applicable

The cyclical nature of the PM process means that it is iterative, and CPD will be able to build its capacity for PM every month