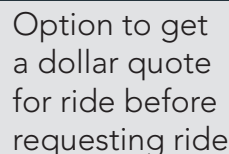


# KNOW

## HOW TO IDENTIFY A TRANSPORTATION NETWORK PROVIDER (TNP)

A **Transportation Network Provider (TNP)** company, also referred to as a “rideshare” company, provides prearranged transportation services for compensation through an Internet-enabled application or digital platform connecting passengers with drivers of vehicles for hire.

### APP REQUIREMENTS



Option to get a dollar quote for ride before requesting ride

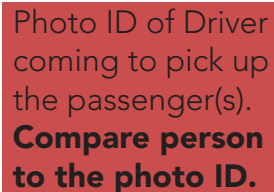
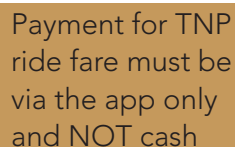


Photo ID of Driver coming to pick up the passenger(s).  
**Compare person to the photo ID.**



Payment for TNP ride fare must be via the app only and NOT cash

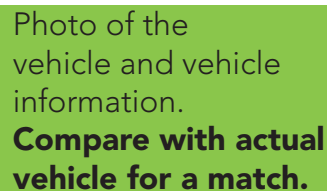



Photo of the vehicle and vehicle information.  
**Compare with actual vehicle for a match.**

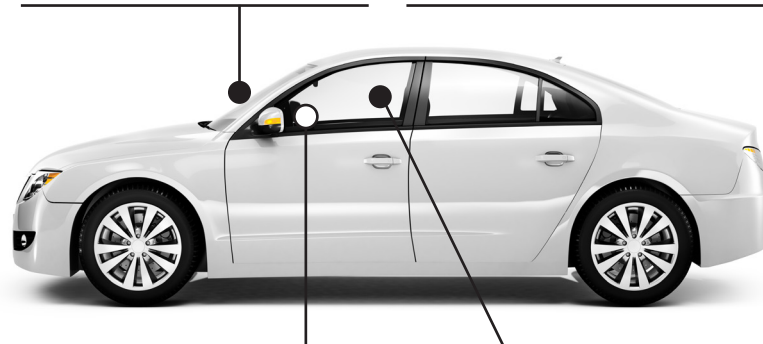
#### STAY SAFE AND REMEMBER:

- 
- Rides must be requested via an app.
  - A TNP cannot be street hailed.
  - A TNP may not solicit passengers.
  - A TNP should not request cash payment
  - Do not enter a car before verifying the driver and car information on the app matches the driver and car that pulls up.

### VEHICLE REQUIREMENTS

**WINDSHIELD:** The company decal sticker or trade dress should be visibly displayed on car.

**EXTERIOR:** Distinctive signage for TNPs operating specifically at Chicago Airports, McCormick Place, and Navy Pier.



**DASHBOARD:** The City of Chicago issued TNP vehicle emblem and TNP Chauffeur License should be on the passenger side dashboard. **Photo on Chauffeur License must match actual driver.**

**ON DRIVER:** Driver must have a TNP issued driver ID, a copy of TNP Terms of Service agreement, documentation of vehicle inspection, and certificate of insurance along with a certificate of personal auto insurance.

    @ChicagoBACP

 [CityofChicago.org/BACP](http://CityofChicago.org/BACP)

**BACP**  
BUSINESS AFFAIRS  
CONSUMER PROTECTION

Department of Business Affairs and Consumer Protection  
City Hall, 121 North LaSalle Street, Room 805, Chicago, IL 60602