



# City of Chicago

## Business Affairs and Consumer Protection

### PUBLIC VEHICLE INDUSTRY NOTICE

August 13, 2019

Notice No. 19-022

#### **REQUEST FOR PROPOSAL FOR THE CENTRALIZED WAV TAXICAB DISPATCH SERVICE**

The City of Chicago Department of Business Affairs and Consumer Protection (BACP) invite the submission of proposals in response to a Request for Proposals (RFP) for the operation of a centralized dispatch service for City of Chicago licensed wheelchair accessible vehicle (WAV) taxicabs. BACP is seeking an interested and eligible vendor to operate the City of Chicago's Centralized Dispatch Service for Wheelchair Accessible Vehicle (WAV) Taxicabs.

The purpose of the RFP is to identify an entity to provide such dispatch services, which, in addition to providing a means of summoning WAV taxicabs by telephone, will include the ability to hail WAV taxicabs electronically. The goal of the Centralized Dispatch Service for WAV Taxicabs is to ensure a swift response to a passenger's request for WAV taxicab service by timely connecting the passenger with a WAV taxicab. BACP is seeking Respondents to provide onsite management; technology and equipment; and oversight and coordination of the Centralized Dispatch Service for WAV Taxicabs. Pursuant to Municipal Code of Chicago Section 9-112-570 "Taxicab wheelchair accessible vehicles and centralized wheelchair accessible dispatch", the Commissioner of BACP is authorized to regulate a centralized dispatch system for wheelchair accessible vehicle taxicabs. The chosen Respondent will be responsible for providing a centralized dispatch service for WAV taxicab vehicles as defined in the RFP.

The **RFP FOR THE CENTRALIZED WAV TAXICAB DISPATCH SERVICE** is available at: [www.chicago.gov/bacp](http://www.chicago.gov/bacp) - click the "Public Vehicle" icon then scroll down and click the "Wheelchair Accessible Taxis" text link to access the RFP.

The timetable for the RFP solicitation is summarized below. Note that these are target dates and are subject to change by the City.

RFP Key Activity	Activity Target Date
City Issues RFP	August 13, 2019
Pre-Proposal Conference	August 22, 2019 at 1:30 pm (CT) Room 805 – City Hall, 121 N. LaSalle St., Chicago, IL
Post-Conference Questions Due	September 4, 2019 by 9:00 a.m. (CT) to <a href="mailto:BACPPV@CITYOFCHICAGO.ORG">BACPPV@CITYOFCHICAGO.ORG</a>
Addendum Response to Clarifying Questions	September 9, 2019
Proposals Due	October 1, 2019 by 6:00 p.m. (CT) to <a href="mailto:BACPPV@CITYOFCHICAGO.ORG">BACPPV@CITYOFCHICAGO.ORG</a>

- ▶ For questions, comments, or to join the City of Chicago's Department of Business Affairs and Consumer Protection-Public Vehicle Operations (BACPPV) e-mail list to receive industry notices and other news, send an email to [BACPPV@cityofchicago.org](mailto:BACPPV@cityofchicago.org).
- ▶ Rules and Regulations governing City of Chicago licensed public vehicles and public chauffeurs are available at [www.Chicago.Gov/bacp](http://www.Chicago.Gov/bacp).
- ▶ The Municipal Code of Chicago is available at [www.amlegal.com](http://www.amlegal.com).

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