OFFICE OF RESEARCH CAPACITY ASSESSMENT FOR CDPH DELEGATE AGENCIES

Understanding and identifying support needs for our Community Partners

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Goals

The goal for this survey is to help CDPH and Academic Partners to have a better understanding of the needs of CDPH delegate agencies and identify ways to better support them

Findings

o   Significant need was found within capacity with data, program evaluation, assessing client satisfaction and additional supports with identifying funding and access to interns.
o   Agencies are interested and willing in sharing their knowledge and expertise in high need categories

Methodology

Target Group:

CDPH delegates providing behavioral health and violence prevention services in Chicago

Survey Categories:

Delegate agencies completed a likert scale that asked questions regarding capacity for data, evaluation, funding, workshops/trainings and additional areas for support. Agencies could choose between

- Adequate capacity currently exists
- Adequate capacity currently exists and willing to share/teach expertise to others
- Functioning in this area but could use additional support
- Capacity does not currently exist, could utilize significant support immediately

Methodology

Focus Group Format:

Two hour round table discussion surrounding strengths and weakness, impacts of covid and perceived possibilities for support and collaboration

Platform used:

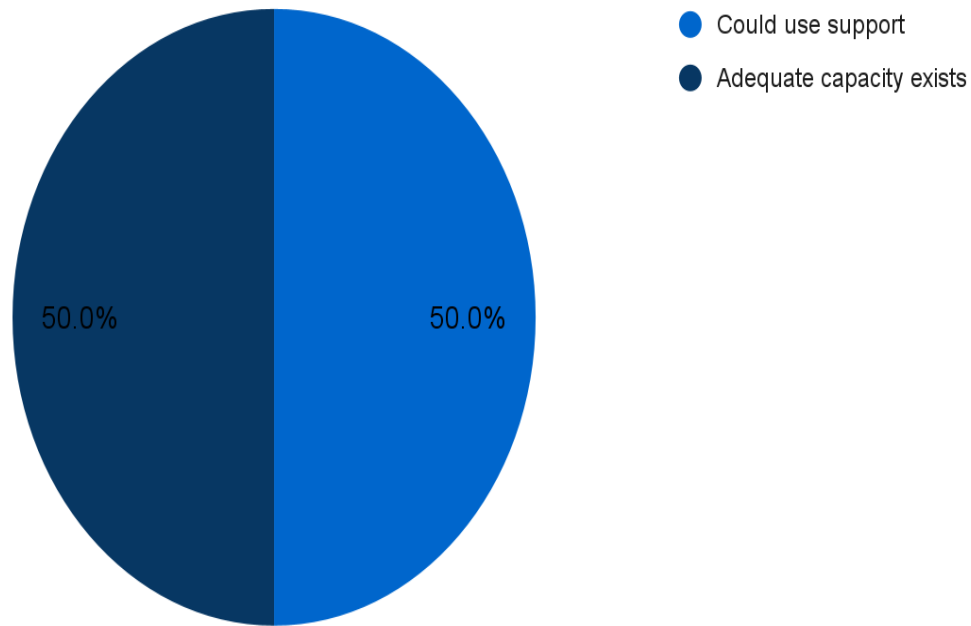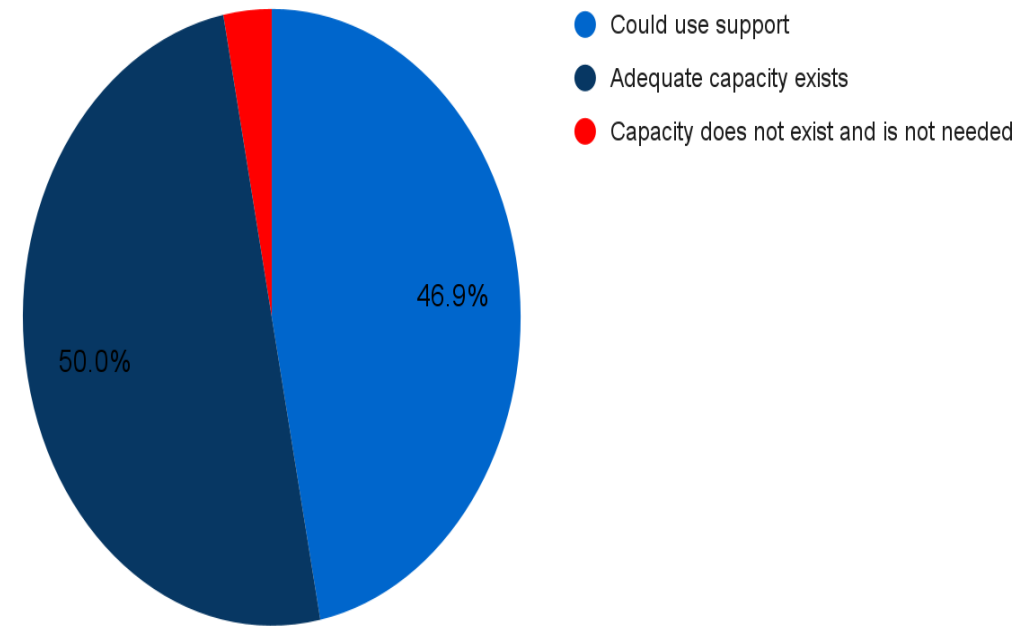Red Cap survey, was sent to delegate agencies via email and had a total of 35 respondents.

Data Needs

Data Analysis Needs

50% of respondents reported that they could use immediate or additional support for data analysis

- Could use support
- Adequate capacity exists

50.0%　　50.0%

Data Presentation and Visualization Needs

46.9% of respondents reported that they could use immediate or additional support for data presentation and visualization
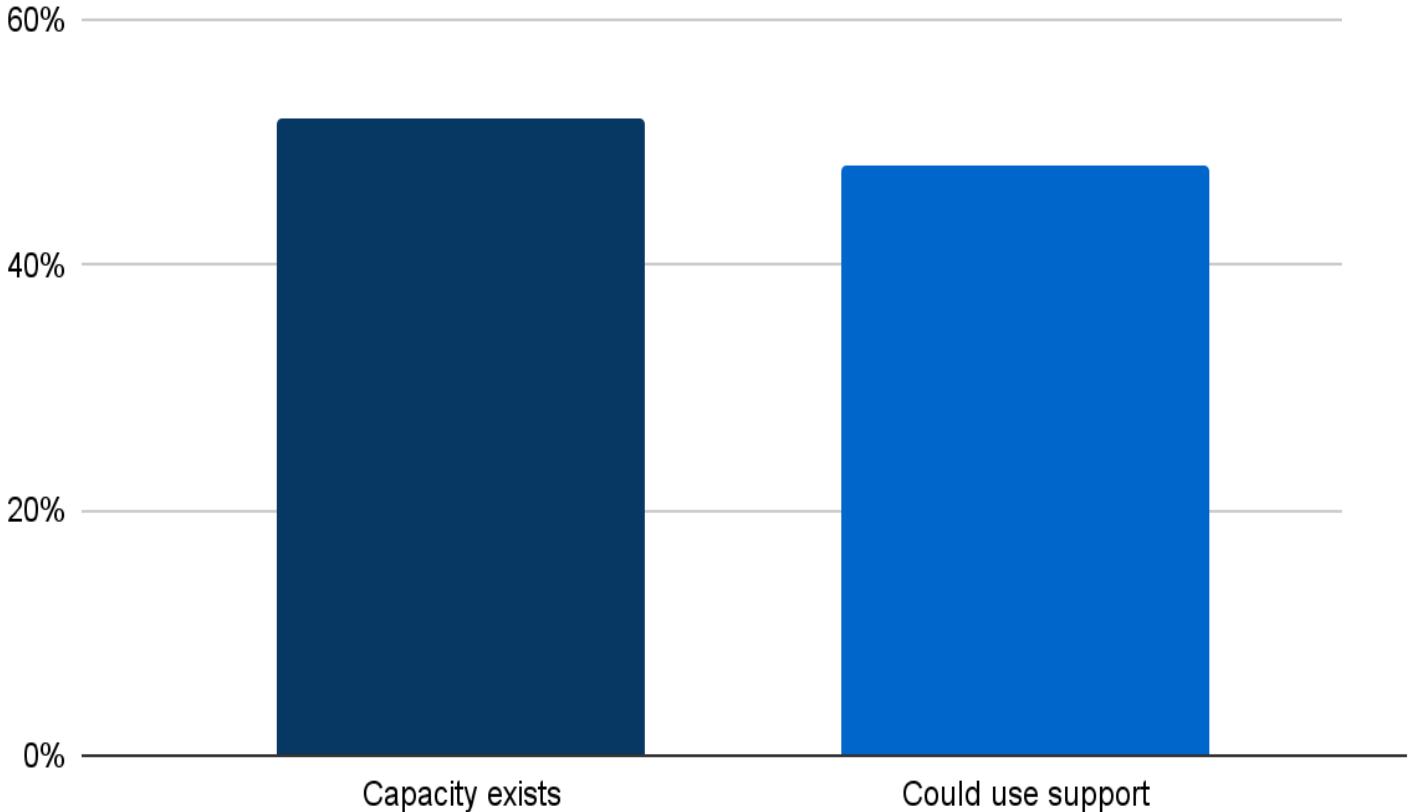
- Could use support
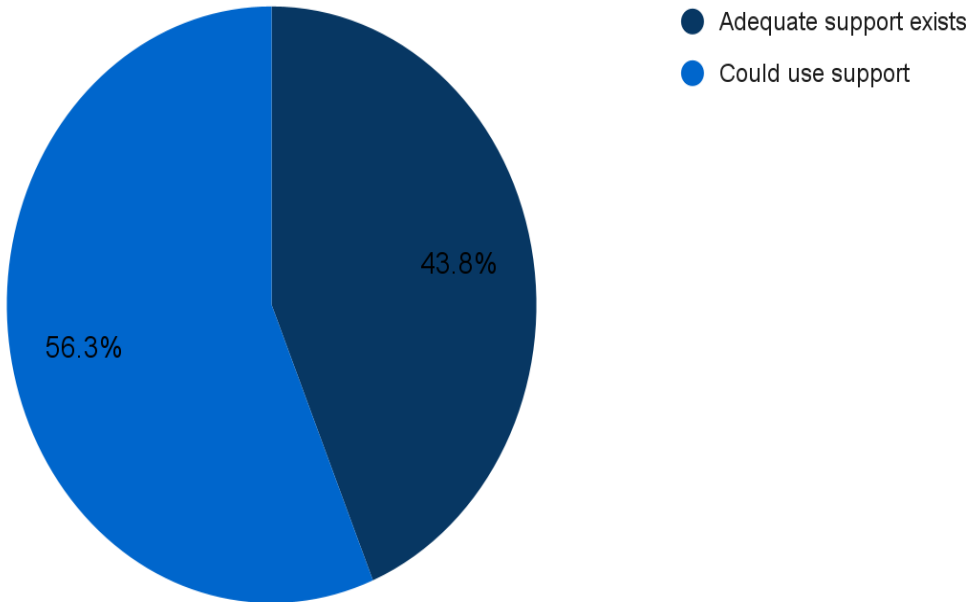- Adequate capacity exists
- Capacity does not exist and is not needed

46.9%

50.0%

Program Needs

Additional Needs

Best Approaches for assessing client satisfaction and needs

37.5% of respondents reported they could use immediate or additional support assessing client satisfaction and needs

- ● Adequate Capacity Exists
- ● Could use support

37.5%
62.5%
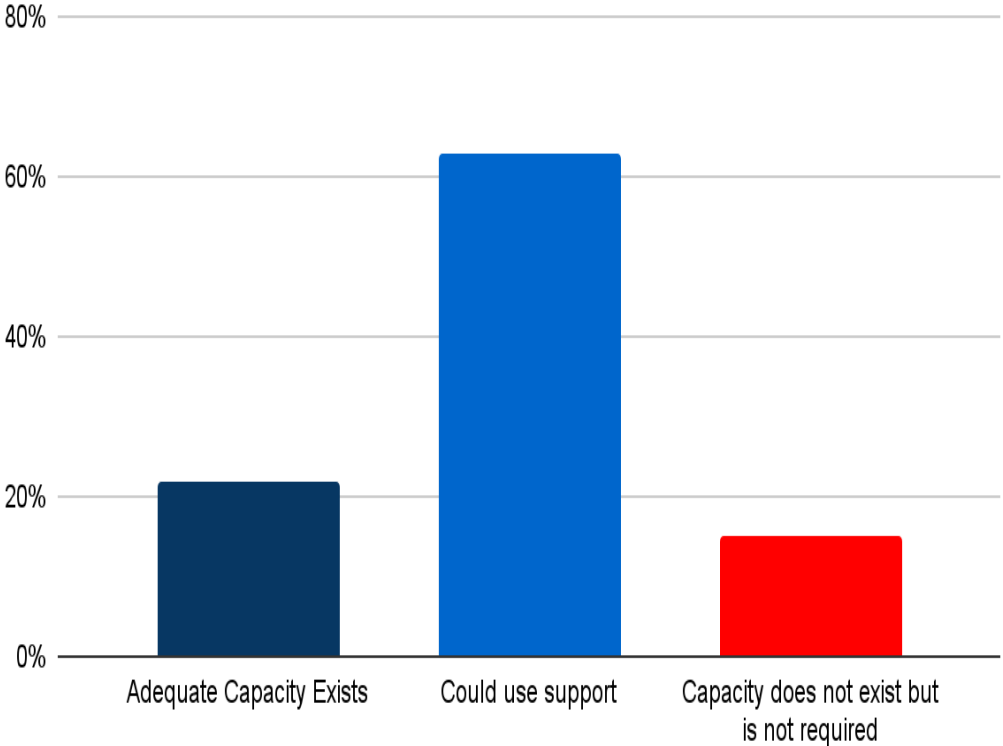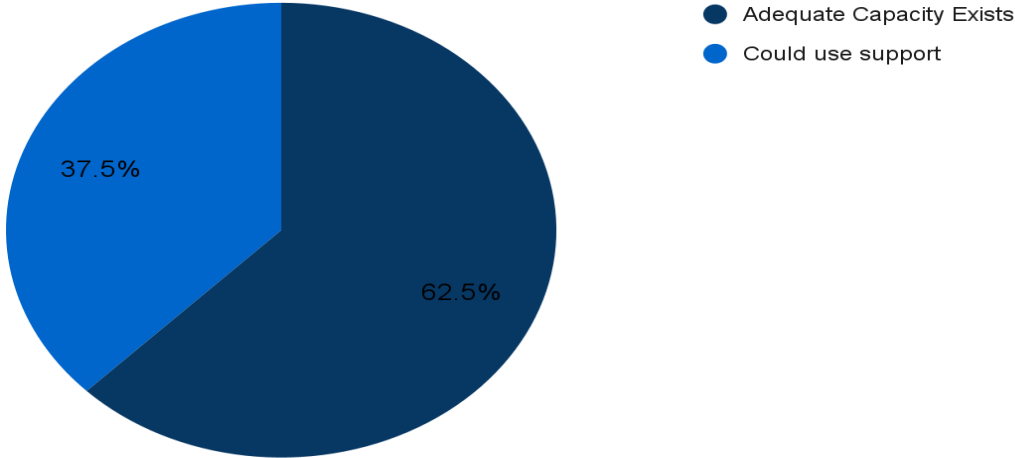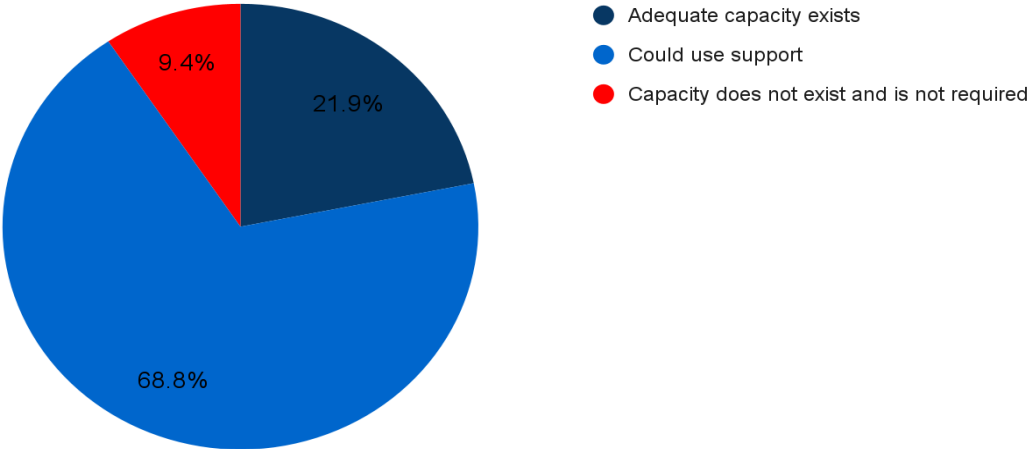
Literature Review

63% of respondents reported that they could use immediate or additional support for literature reviews

Adequate Capacity Exists | Could use support | Capacity does not exist but is not required

Access to trained interns

68.8% of respondents reported they could use immediate or additional support with accessing trained interns for specific projects

- ● Adequate capacity exists
- ● Could use support
- ● Capacity does not exist and is not required
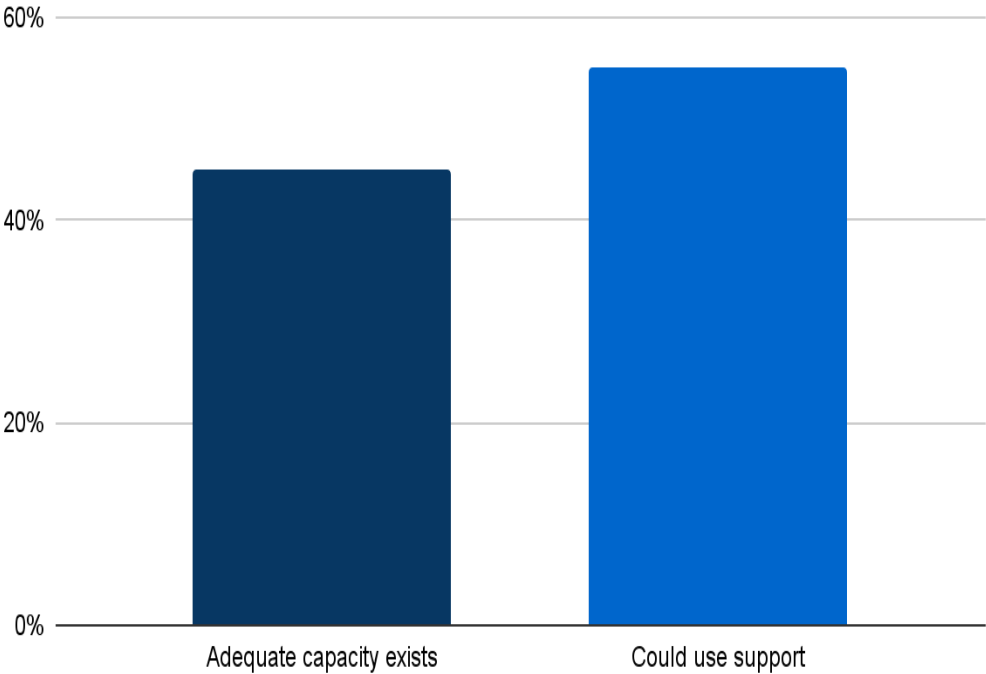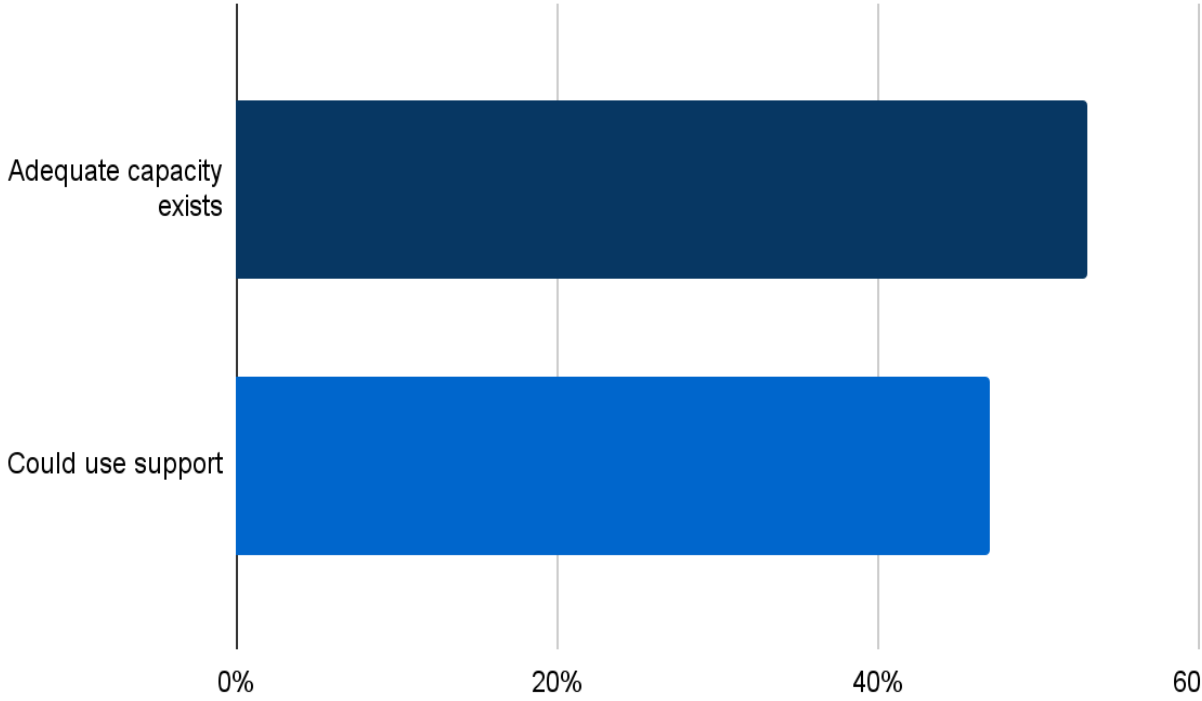
9.4%
21.9%
68.8%

Program Needs

Program Evaluation Needs

55% of respondents reported that they could use either immediate or additional support with program evaluation

Creating Logic Models

47% of respondents reported they could use immediate or additional support with creating logic models

Research Interest

56.3% of respondents have had previous experience working with research/ evaluation partners before

75% of respondents would be interested to directly connect with a research evaluation partner

96.9% of respondents would be interested to be added to community email listerbs to learn about trainings, webinars, etc sponsored by CDPH and/or C3 Institutions

Focus Group Responses

Strengths and Organizational Environment

- Leadership is beginning to commit to addressing racism
- Grants from CDPH help expand resources for clients and diversify service provision
- Staff is diverse, passionate, and are members of the community
- Growing partnerships with other organizations

Impacts of COVID-19

- Removed barriers like child care, transportation and schedule constraints
- Pushed staff to be creative in provision of services
- Lack of necessary equipment for staff
- difficulty with retention of staff
- Increase in individuals leaving the mental health field
- Difficulty in outreach
- Allowed agencies to fine tune their work and service delivery
- Refocus of providing direct needs
- Gaps and needs became more obvious

Support Needed

- Access to additional funding to increase salaries in order to reduce turnover
- Training opportunities for staff
- In need of a platform where agencies can communicate and exchange information
- learning more about the difference between innovative intervention vs evidence based intervention
- Training in crisis response
- Use of interns
- Formal MOU's between agencies and hospitals
- Strengthen relationships with the CDP

Takeaways and Next Steps: Opportunities for Collaboration

21.9% of respondents reported that they were willing to share their knowledge and expertise in Data

34.4% of respondents reported that tehy were willing to share their knowledge and expertise in programmatic skills

Takeaways and Next Steps

Agencies Strengths

Delegate agencies have dedicated staff that are apart of the communities they serve

Agencies were able to make rapid changes to meet client needs during the pandemic

Next Steps

Connecting delegate agencies to workshop trainings to address identified areas of need

Areas for support

Data Analysis

Program Evaluation

Access to trained Interns

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