

Camera Violation Review Debt Relief Program

Frequently Asked Questions

For a limited time, the City is waiving penalties and collection fees for red light camera and speed camera violations that were subject to the Review and Refund Ordinance of 2016. In order to participate, vehicle owners must pay the eligible violations in full by the deadline.

How is the Debt Relief Amount Due calculated?

For eligible violations, penalties and collection fees will be waived, and any partial payments you have already made will be applied.

Example:

Red Light Violation Fine	\$100
Late Payment Penalty	\$100
Collection Fee	\$ 44
	<hr/>
	\$244
Less penalty and collection fee	<hr/>
Debt Relief Amount Due	\$ 100

How long does the Debt Relief Program last?

The Debt Relief Program is available for 30 days from the date on the Confirmation of Liability or administrative order.

Can I receive a payment plan and Debt Relief discount?

No. To receive the Debt Relief discount, eligible violations must be paid in full by the stated deadline.

Do I have to pay all of my violations to participate?

No. You can pay any number of eligible red light or speed camera violations, but each violation must be paid in full to receive the Debt Relief discount on such violation.

What happens if I don't pay my violations in full?

Any Debt Relief eligible violation that is not paid in full will revert back to the full amount due after the stated deadline, and the City will resume collection efforts.

What if I have filed for bankruptcy?

NO PAYMENT IS DUE at this time if you currently have a bankruptcy case pending or if all of the following apply:

- (1) You previously filed for bankruptcy;
- (2) You notified the City of the bankruptcy;
- (3) Your bankruptcy case is not currently pending;
- (4) The violations listed on the front side of this notice were issued before you filed for bankruptcy; and
You received a bankruptcy discharge in Chapter 13 under § 1328(a) of the Bankruptcy Code.

Additional Questions?

Please call customer service at (312) 744-7275.

CITY OF CHICAGO DEPARTMENT OF FINANCE



Where can I pay violations?



ONLINE

Visit www.cityofchicago.org/finance and click "Pay Tickets"



IN PERSON

Visit a City Payment Center or EZ Pay Kiosk

City Payment Centers

2006 E. 95th St.

Monday-Friday, 8 am - 6:30 pm

4770 S. Kedzie Ave.

Monday-Friday, 8 am - 6:30 pm

City Hall - 121 N. LaSalle St., Room 107

Monday-Friday, 8 am - 5 pm

400 W. Superior St., 1st Floor

Monday-Friday, 8 am - 4:30 pm

Saturday, 8 am - 3:30 pm

4445 N. Pulaski Rd.

Monday-Friday, 8 am - 6:30 pm

EZ Pay Kiosks

EZ Pay Kiosks accept cash and checks and many are available 24/7. For a list of locations, visit cityofchicago.org/finance and click "Payment Locations".



MAIL

Mail a copy of your Confirmation of Liability with a check, cashier's check, or money order to:

City of Chicago

Department of Finance

P.O. Box 8236

Chicago, Illinois 60680-8236

In order to ensure your payment is applied correctly, please write the 10-digit violation number(s) on the check or moneyorder.

All payments must be received no later than the applicable deadline in order to be eligible for Debt Relief.