

Parking & Red Light Tickets

Debt Relief Program

Frequently Asked Questions

When does the Debt Relief Program begin and end?

The program runs November 15, 2015 through December 31, 2015.

Which tickets are eligible for the Debt Relief Program?

Tickets issued prior to January 1, 2012, which are not enrolled in a payment plan or not part of pending legal activity with the City.

How do I participate in the Debt Relief Program?

Just pay the amount due for any eligible ticket to take advantage of the Debt Relief discount on such ticket.

How will the amount due be calculated?

For eligible tickets, penalty and collection costs will be waived.

Example:

	Amount Due
Parking Violation Fine	\$100
Penalty	\$100
Collection Costs (22%)	\$44
<i>Original Total</i>	<i>\$244</i>
Less penalty and collection costs	\$144
<i>Debt Relief Program Total</i>	<i>\$100</i>

How can I search for my outstanding tickets?

Visit www.cityofchicago.org/finance and click the "Search for Tickets" button or call (312)744-7275.

Do I have to pay all of my tickets to participate?

No. You can pay any number of eligible tickets, but each ticket must be paid in full to receive the Debt Relief discount on such ticket.

Can I get on a payment plan and still benefit from the Debt Relief Program?

- To receive the Debt Relief discount, eligible tickets must be paid in full by December 31, 2015.
- If you cannot pay in full by December 31, 2015, you may enter into a payment plan. However, any eligible tickets for which the amount due has not been paid will revert back to the original amount due.

What happens if I don't pay my tickets in full?

Any Debt Relief eligible ticket that is not paid in full will revert back to the full amount due after December 31, 2015.

Additional Questions?

Please call customer service at (312)744-7275

*For information about debt relief for other debt types, please visit
www.cityofchicago.org/finance*



Where Can I Pay Tickets?

Online:

<http://www.cityofchicago.org/finance>
and click the "Pay Tickets" button.

EZ Pay Kiosk Station:

For a listing of EZ Pay locations visit:
<http://www.cityofchicago.org/finance>
and click the "Payment Locations" button.

Payment Center Locations:

2006 E. 95th St.
Mon-Fri 8:00am - 6:30pm

121 N. LaSalle St., Rm 107
Mon-Fri 8:00am - 5:00pm

2550 W. Addison Ave.
Mon-Fri 8:00am - 6:30pm

4770 S. Kedzie Ave.
Mon-Fri 8:00am - 6:30pm

400 W. Superior St.
Mon-Fri 8:00am - 4:30pm
Saturday 8am - 3:30pm

By Mail:

Send payment to:

City of Chicago
P.O. Box 88292
Chicago, IL 60680-1292

***Payments MUST be received no later than
December 31, 2015.***